

RNA-Seq Module 3

Advanced RNA-Seq Analysis Topics and Trouble-Shooting

Kevin Silverstein PhD, John Garbe PhD and
Ying Zhang PhD,
Research Informatics Support System (RISS)
MSI

May 24, 2012



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RNA-Seq Tutorials

- Tutorial 1: Introductory (Mar. 28 & Apr. 19)
 - RNA-Seq experiment design and analysis
 - Instruction on individual software will be provided in other tutorials
- Tutorial 2: Introductory (Apr. 3 & Apr 24)
 - Analysis RNA-Seq using TopHat and Cufflinks
- **Tutorial 3: Intermediate (May 24)**
 - Advanced RNA-Seq analysis topics and troubleshooting
- Hands-on tutorials (Summer 2012)...



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RNA-Seq Module 3

Advanced RNA-Seq Analysis Topics and Troubleshooting

Part I: Review and Considerations for Different Goals and Biological Systems (Kevin Silverstein, PhD)

Part II: Read Mapping Statistics and Visualization (John Garbe, PhD)

Part III: Post-Analysis Processing – Exploring the Data and Results (Ying Zhang, PhD)



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Part I

Review and Considerations for Different Goals and Biological Systems

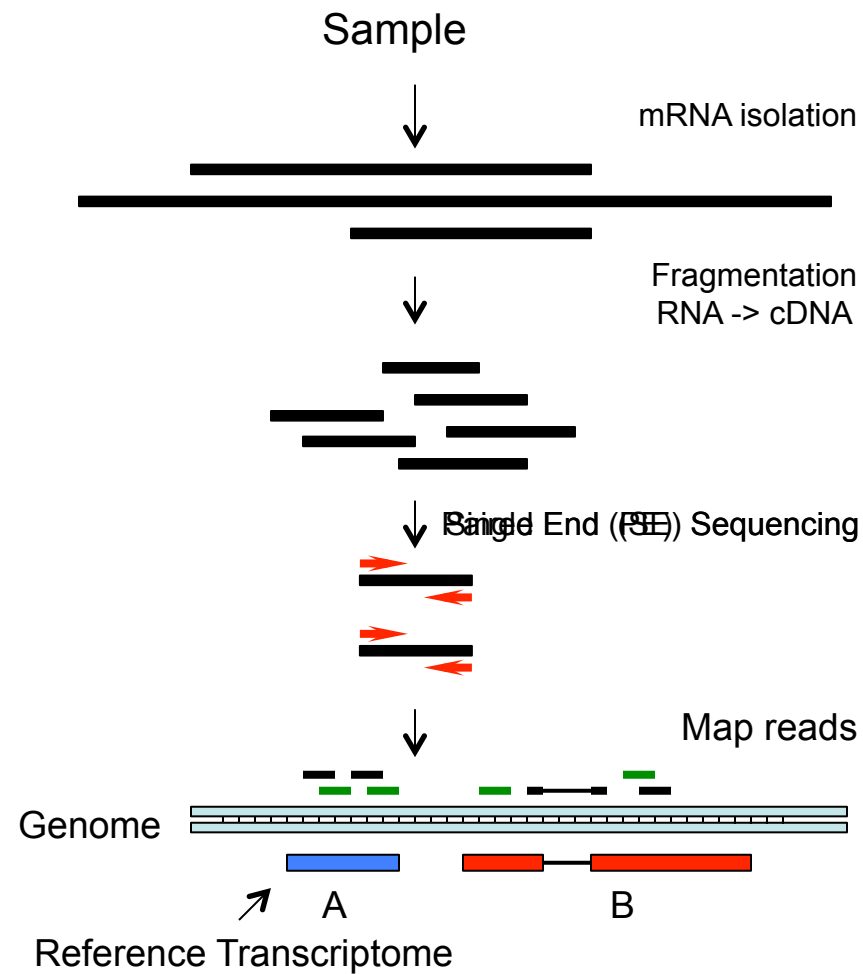
Kevin Silverstein, PhD



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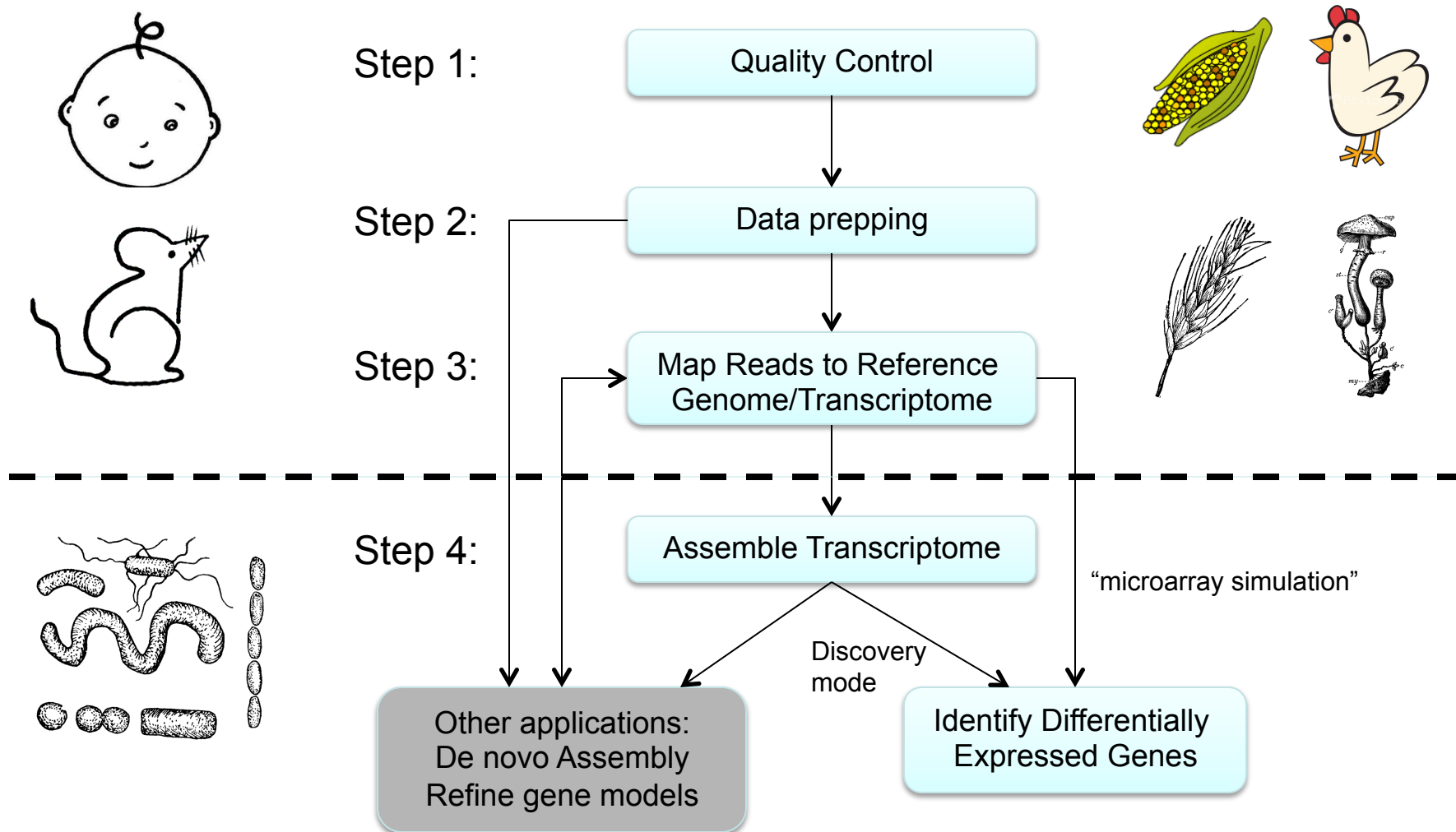
Typical RNA-seq experimental protocol and analysis



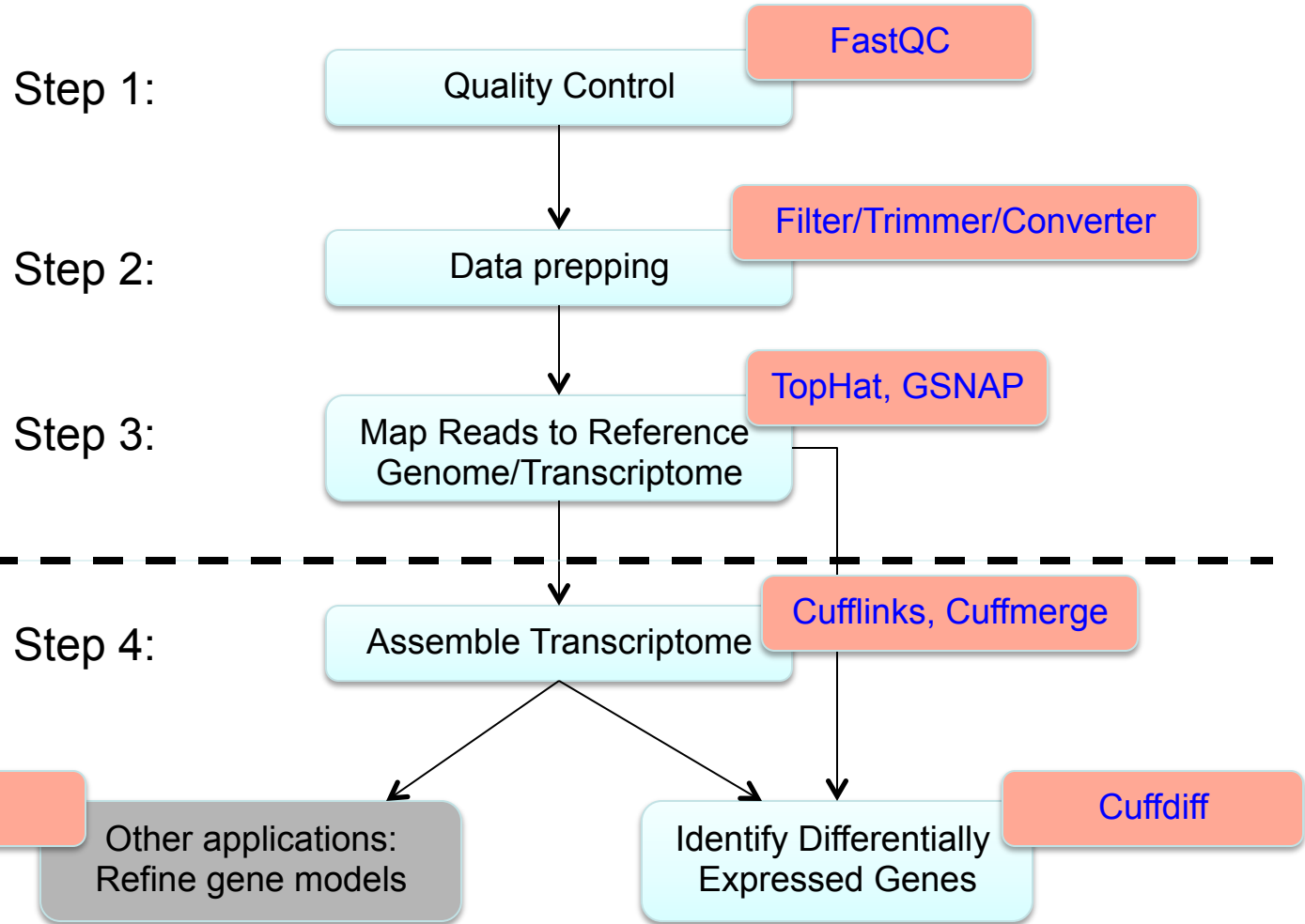
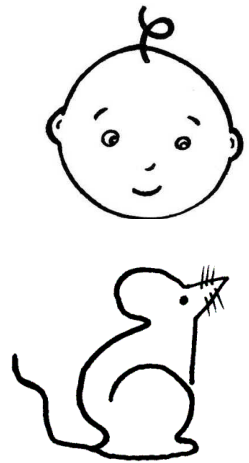
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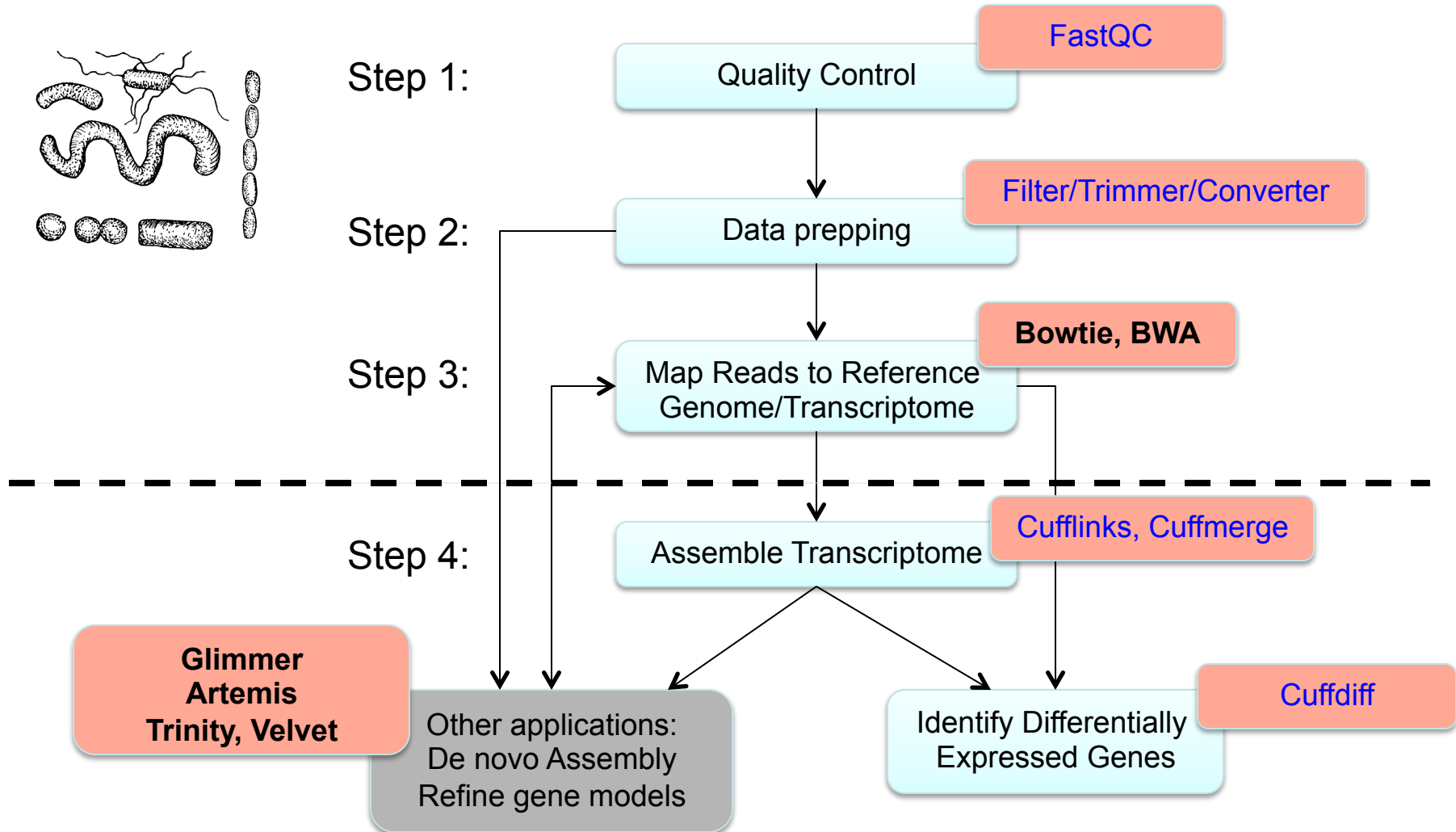
Steps in RNA-Seq data analysis depend on your goals and biological system



Programs used in RNA-Seq data analysis depend on your goals and biological system



Programs used in RNA-Seq data analysis depend on your goals and biological system



Visualizing microbial data in Artemis

All mapped reads

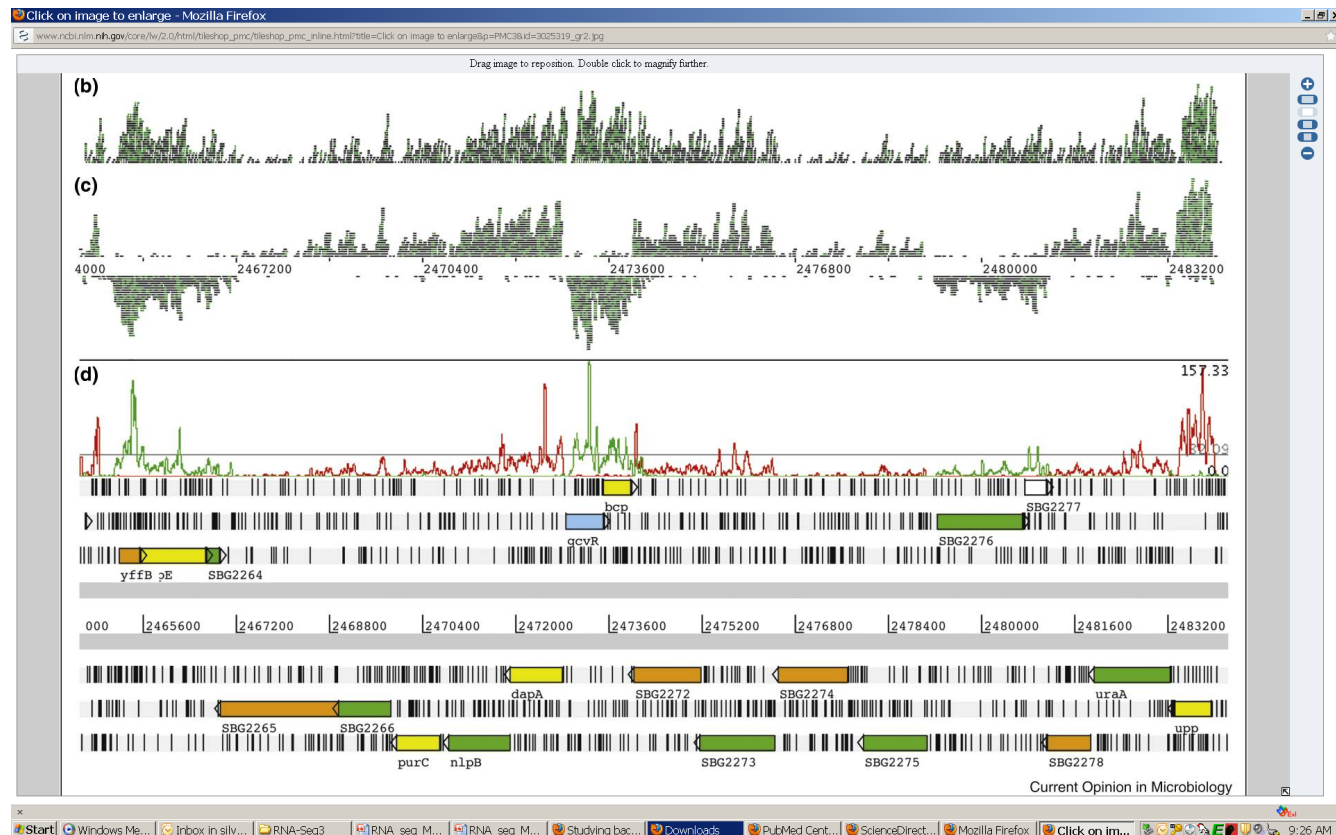
Reverse reads

Forward reads

Strand-specific coverage

Forward genes

Reverse genes

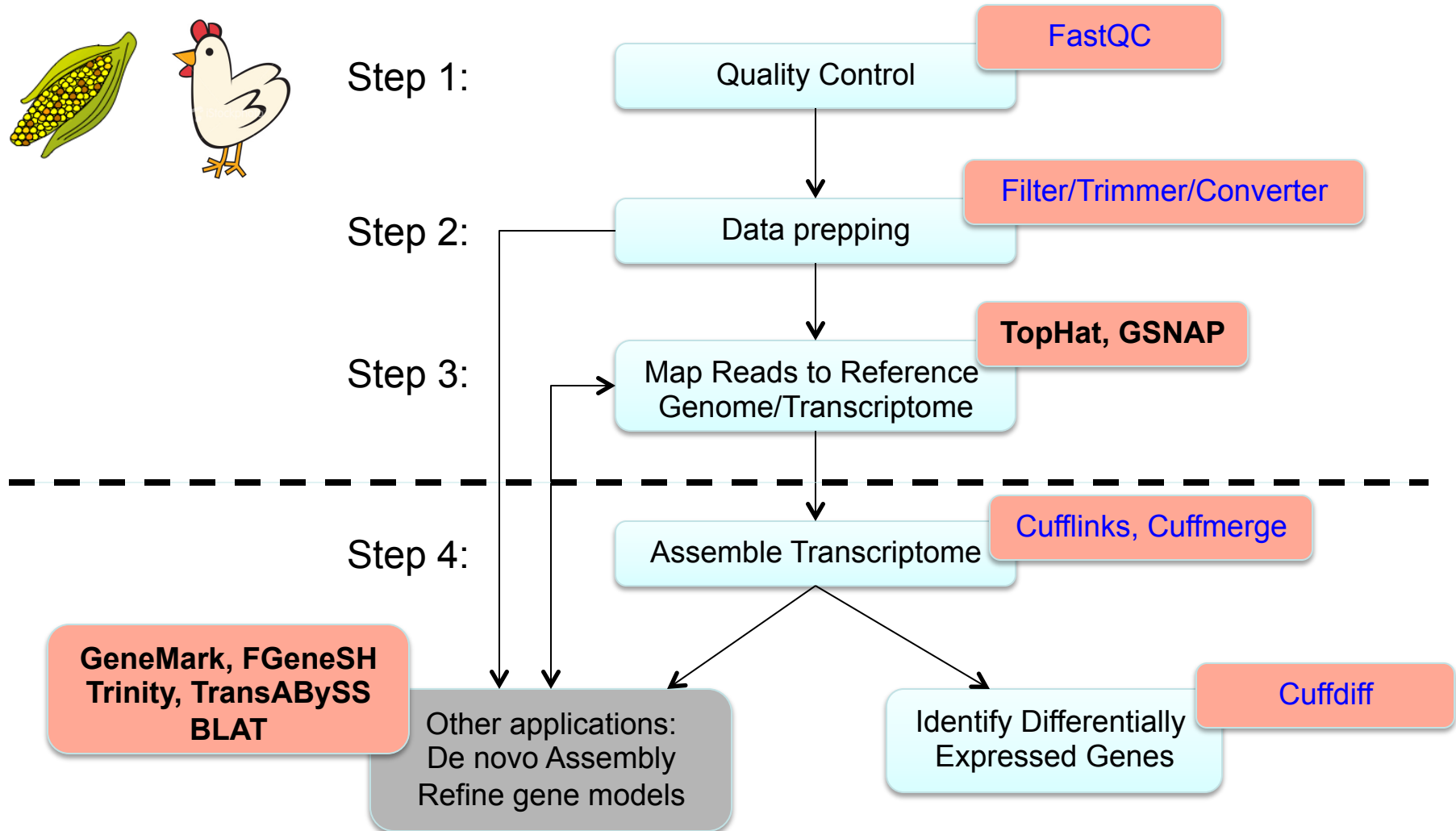
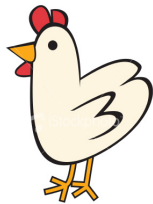


Croucher NJ and Thomson NR. Curr Opin Microbiol. (2010) 13:619–624.

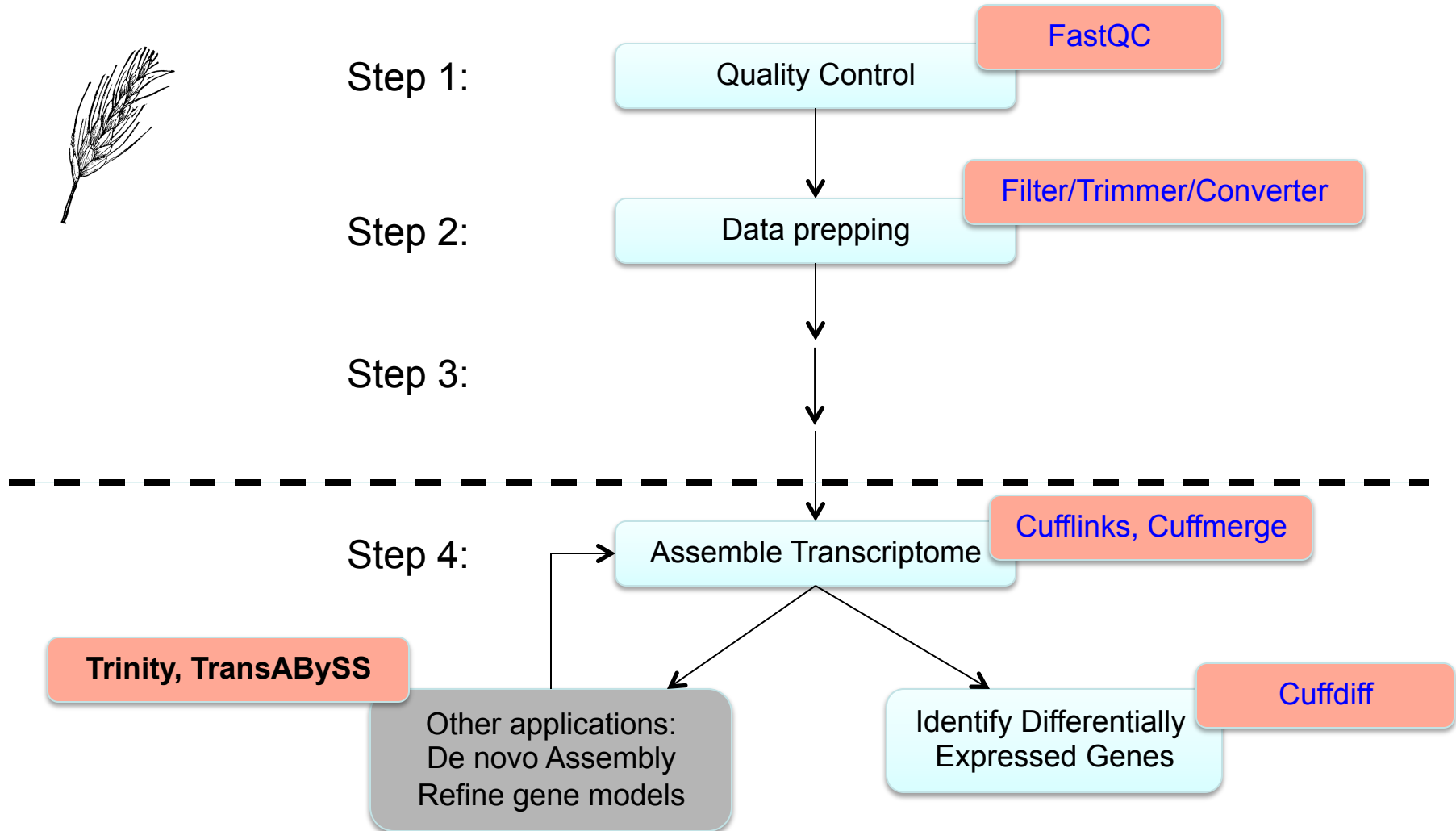


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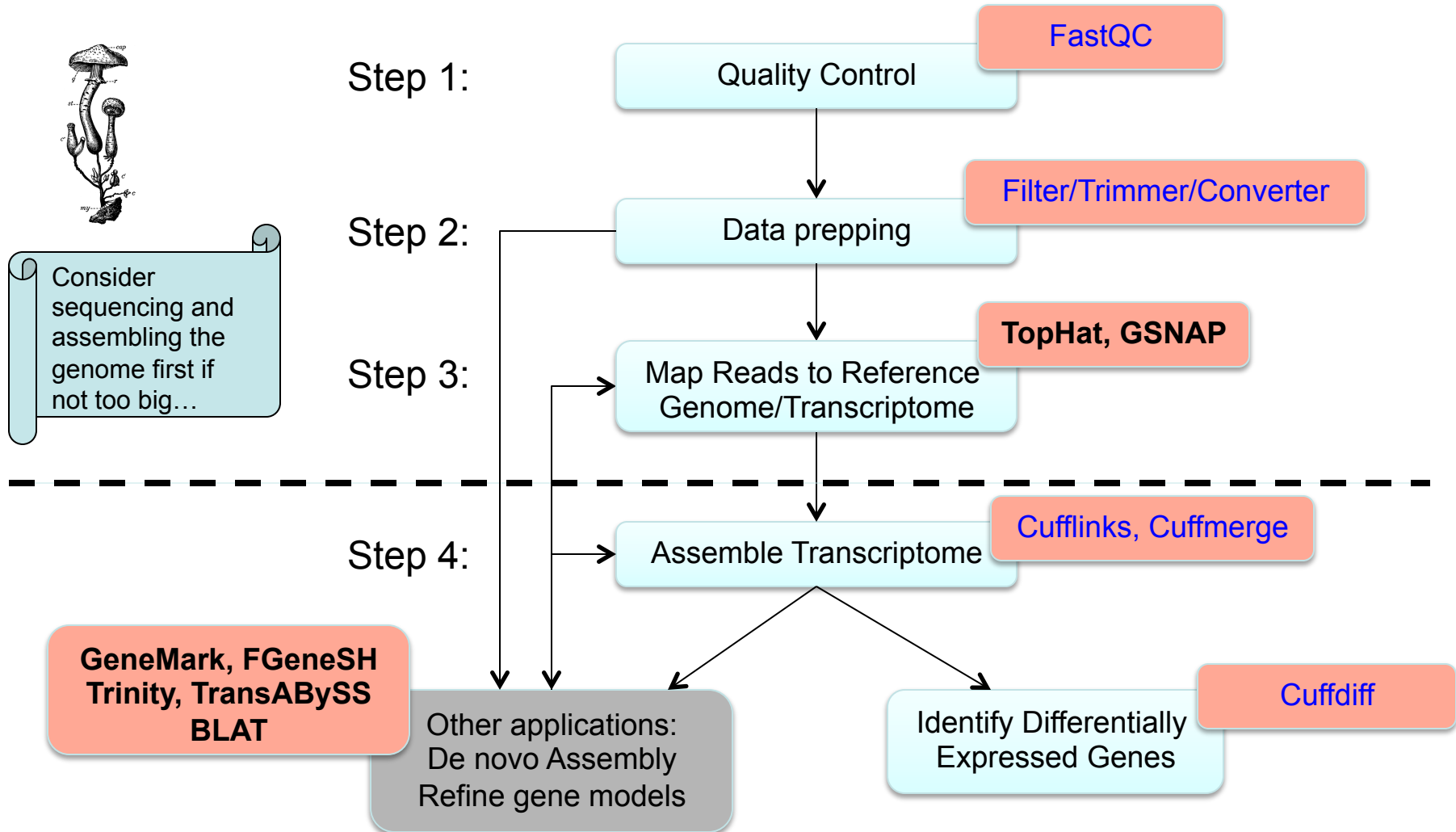
Programs used in RNA-Seq data analysis depend on your goals and biological system



Programs used in RNA-Seq data analysis depend on your goals and biological system



Programs used in RNA-Seq data analysis depend on your goals and biological system



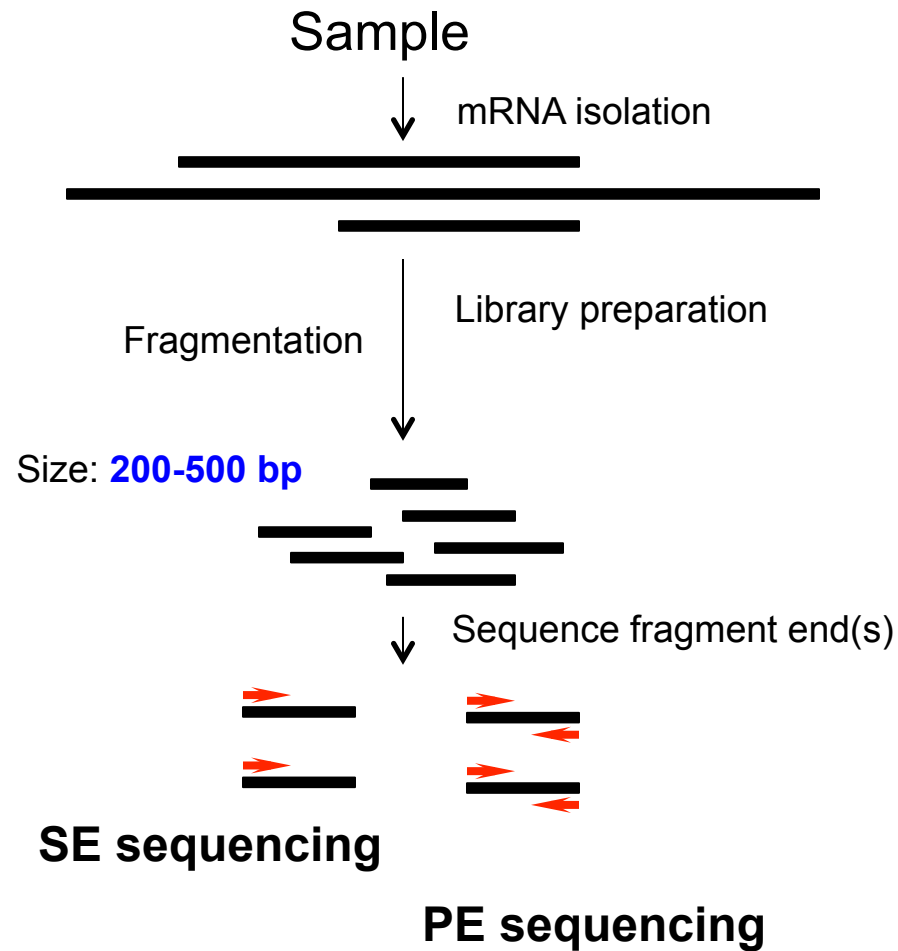
Library construction and sequencing design decisions



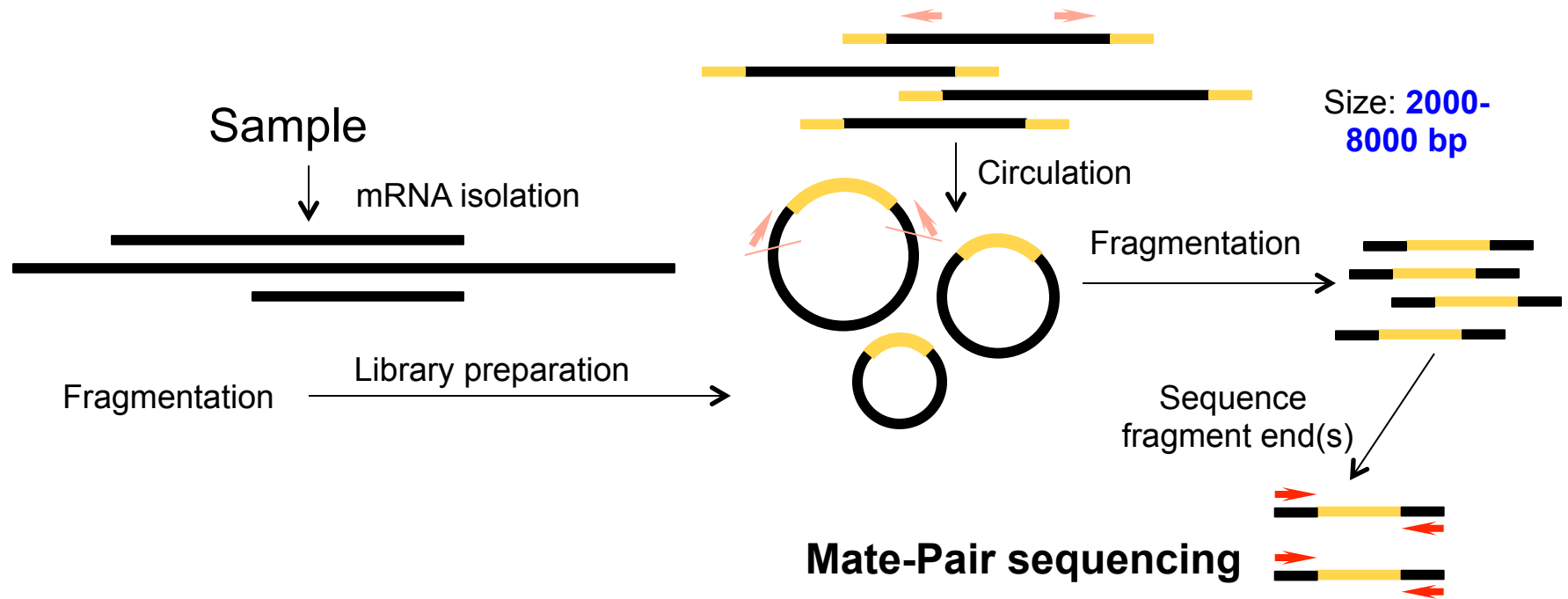
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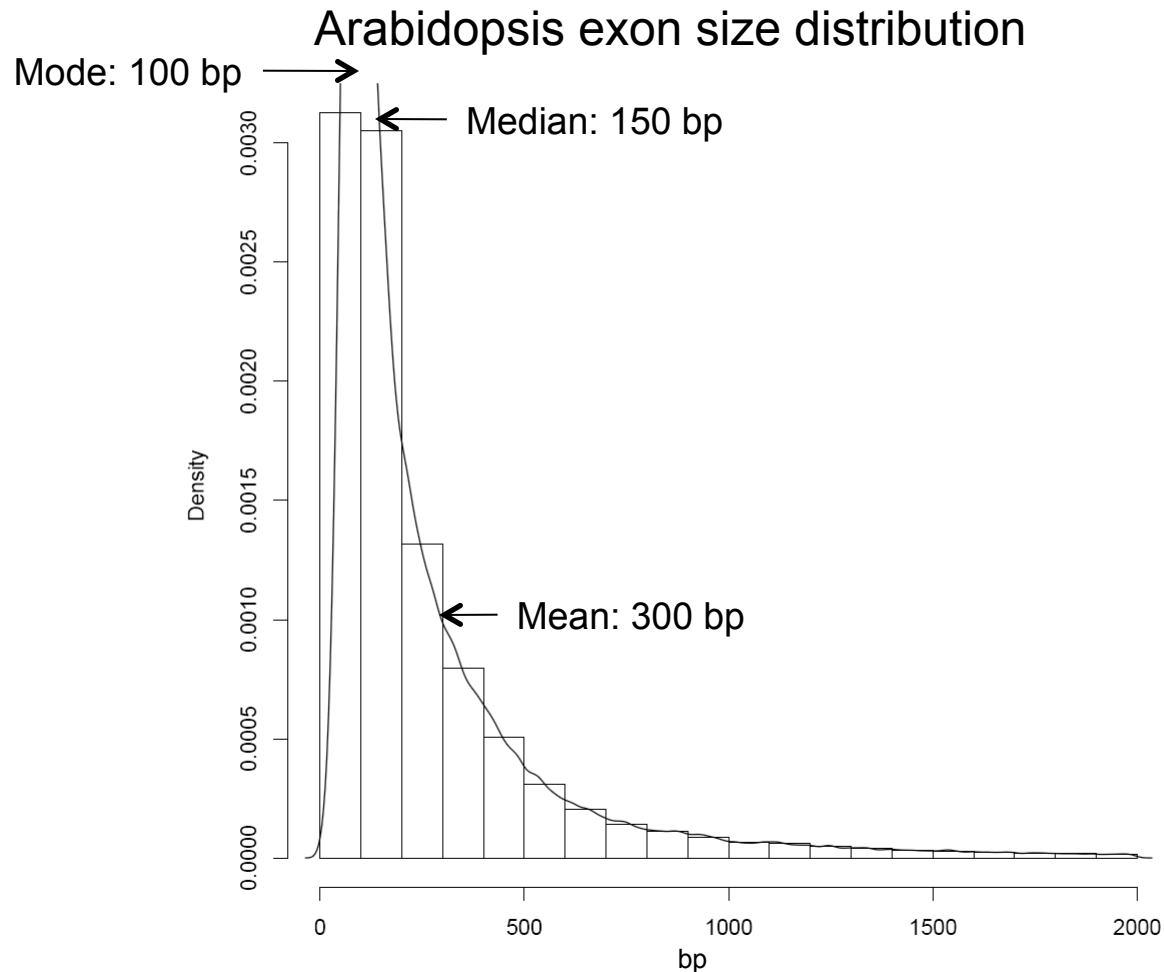
Library type (SE/PE) and insert size



Library type (Mate-pair) and insert size



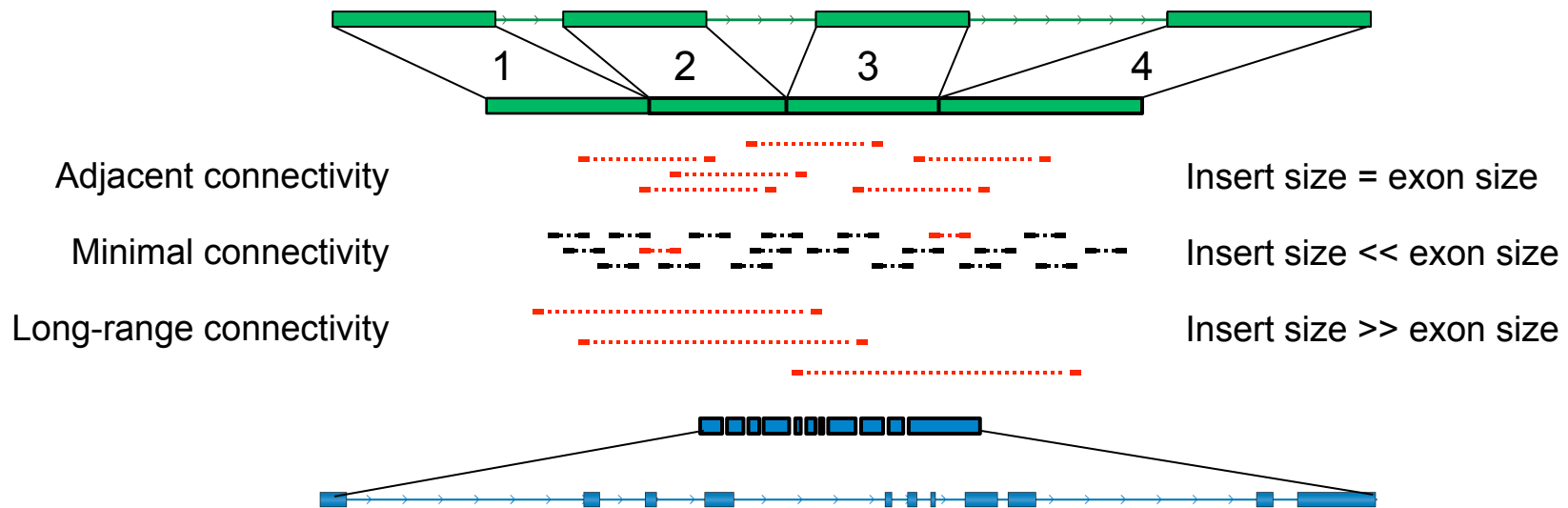
Optimal library size depends on goals and organism: *exon size*



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Optimal library size depends on goals and organism: *exon size*

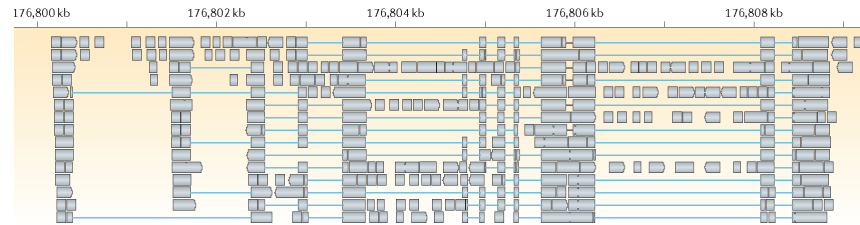


One size doesn't fit all: organisms can differ in exon size distribution

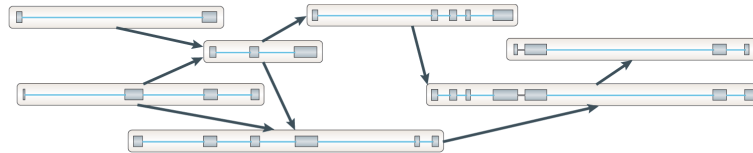


How does connectivity play into the analysis?

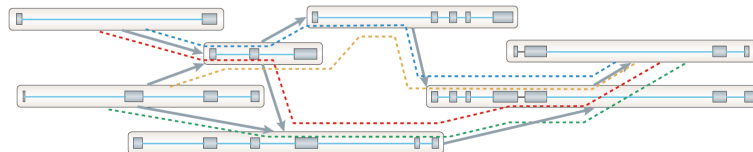
1. splice-align reads to the genome



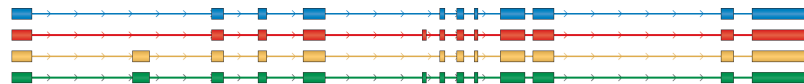
2. Build a graph representing alternative splicing events



3. Traverse the graph to assemble variants



4. Assemble isoforms



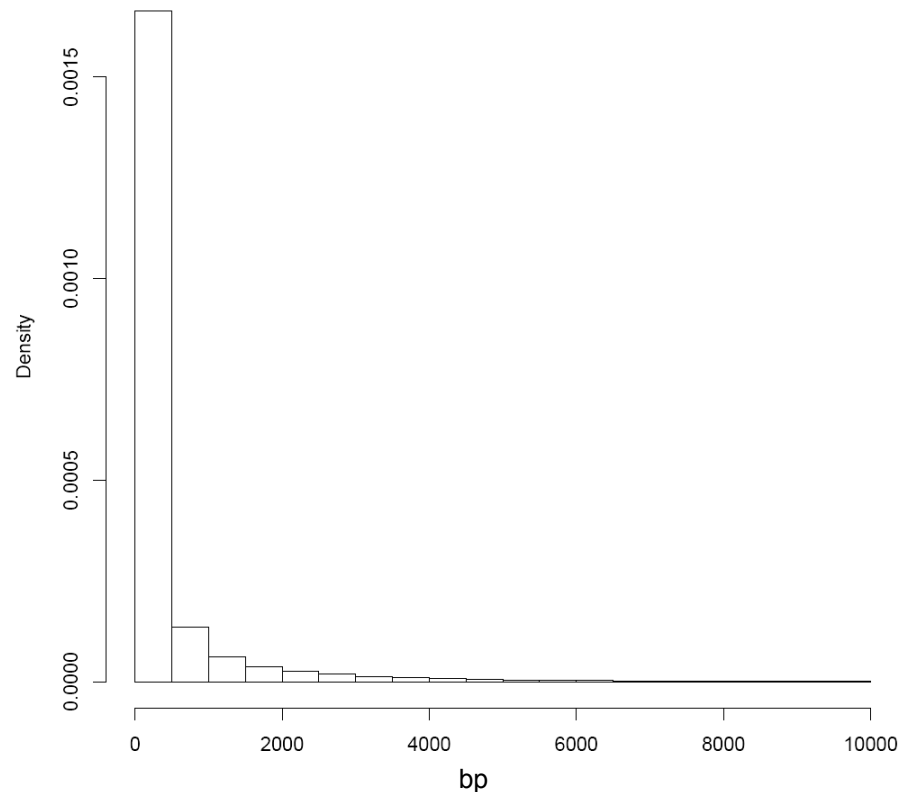
Martin JA and Wang Z. Nat Rev Genet. (2011) 12:671–682.



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Some algorithms (e.g., tophat) exhaustively look for candidate splices in a specified distance pegged to the expected intron size distribution (default 70-500,000)

Arabidopsis intron size distribution



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Why not just leave the defaults? (e.g., 70-500,000 bp)

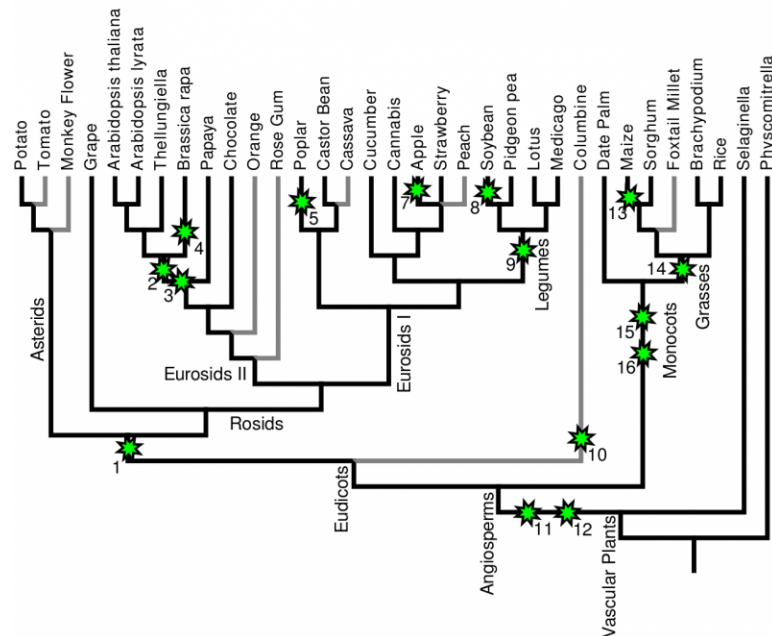
- ~3500 Arabidopsis introns < 70 bp
- Huge increase in computation time
- Will accumulate spurious long-range splice junctions



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Many plant genomes have undergone ancient Whole Genome Duplications (WGDs)



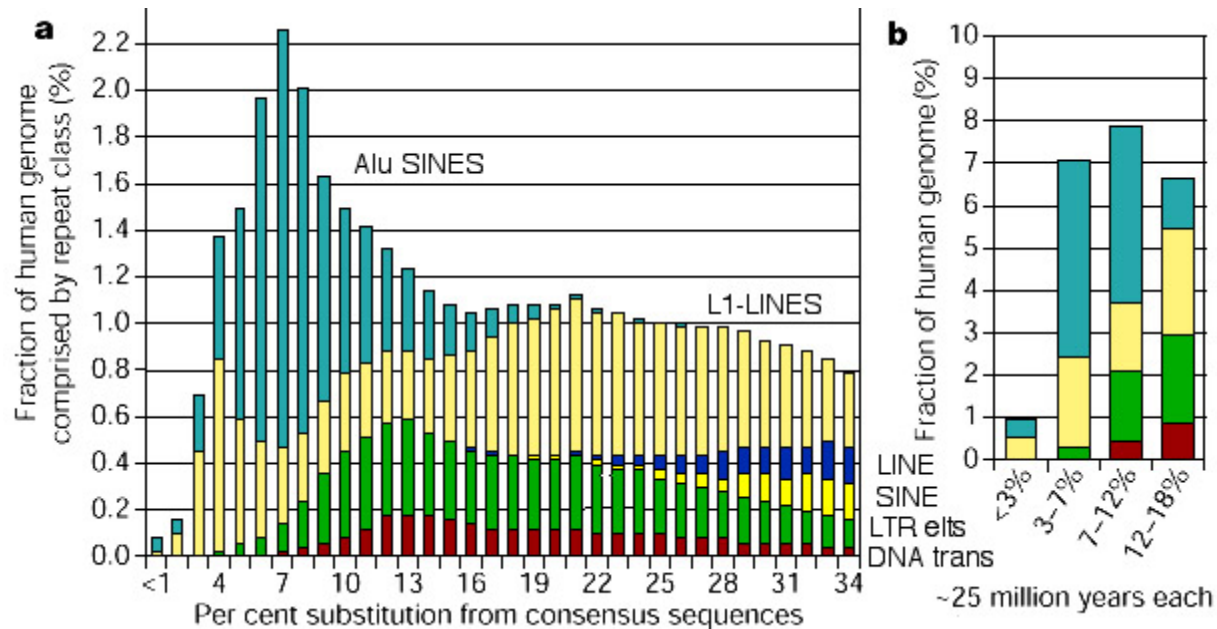
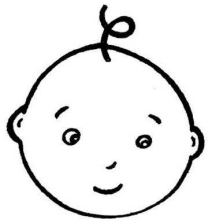
<http://genomevolution.org>

- Difficulty mapping uniquely to related gene family members
- Abundance levels (e.g., FPKMs) can become skewed for members of large gene families
- Both PE strategies and longer reads help to distinguish paralogs



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Some genomes are rife with repetitive elements



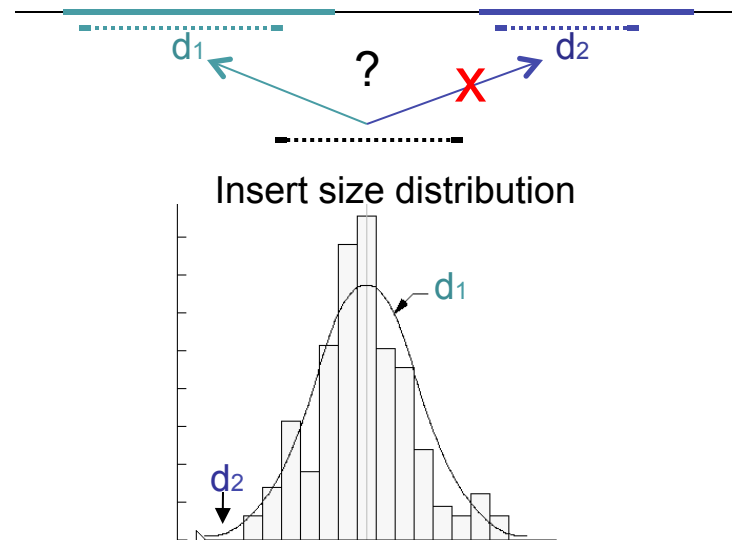
<http://genomevolution.org>

- 50%, 65% of the human and maize genome are repeat elements, respectively (rebase, Kronmiller et al., Plant Phys 2008;)
- PE, mate-pair strategies and multiple insert sizes help to uniquely map repeats
- Long reads can help for small-scale or simple repeats



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Why is PE crucial for repetitive genomes and those with paralogous gene families?



2 x 50 bp is better than 1 X 100 bp for most applications and systems.



Sequencing depth needed depends on transcriptome size and the project goals

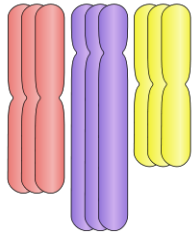
- **Sequencing Depth** is the average read coverage of target sequences
 - Sequencing depth = total number of reads X read length / estimated target sequence length
 - Example, for a 5MB transcriptome, if 1 Million 50 bp reads are produced, the depth is $1\text{ M} \times 50\text{ bp} / 5\text{M} \sim 10\text{ X}$
- Average coverage may be misleading, since expression levels can vary more than 5 orders of magnitude!
- Differential expression requires less depth than assembly, gene model refinement and structural variant discovery.



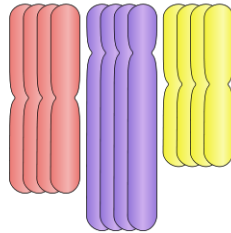
Polyploidy is particularly problematic



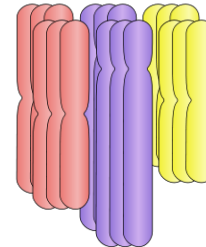
Triploid (3N)



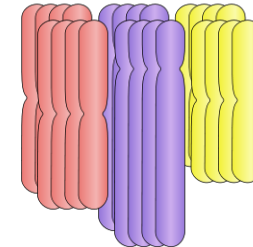
Tetraploid (4N)



Hexaploid (6N)



Octaploid (8N)



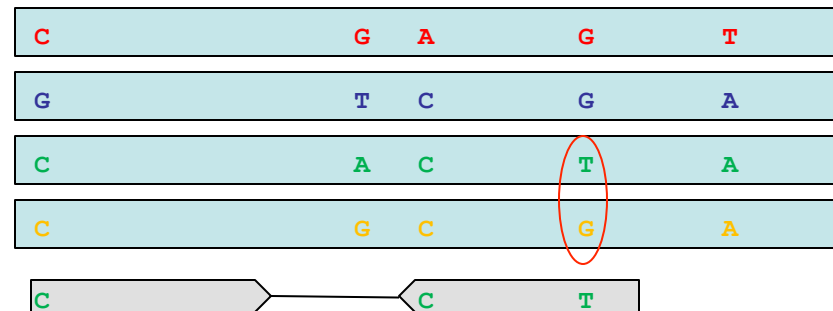
- Difficult to distinguish alleles from paralogs
- Genome assembly often intractable
- Need care in design of transcriptome experiment



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Certain applications and biological systems will require special design considerations for maximal resolution



- Polyploid genomes may require long reads, multiple insert sizes and custom software to distinguish among highly similar alleles at each locus.
- Ditto for those who wish to interrogate allele-specific differential expression (e.g., maternal or paternal imprinting).



Genome size characteristics (iGenomes)

Species	Number of genes	Transcriptome size (Mbp)	Model Avg exon size	Intron size range (1% 99%)	% genome repetitive	% genes in families*
<i>Homo sapiens</i>	29230	70.1	100 300	77 107000	47	20
<i>Mus musculus</i>	24080	61.4	100 300	78 100000	44	NA
<i>Gallus gallus</i> **	4906	11.1	100 230	73 120000	10	NA
<i>Drosophila melanogaster</i>	18436	30.1	150 450	30 25000	32	7
<i>Caenorhabditis elegans</i>	23933	28.0	110 220	43 8000	4	24
<i>Arabidopsis thaliana</i>	27278	51.1	70 300	46 4900	9	35
<i>Saccharomyces cerevisiae</i>	6692	8.9	75 1200	20 2600	1	36
<i>Escherichia coli</i> ***	4290	0.6	NA	NA	3	52

* % genes with at least one paralog in the COG database (unicellular) or included in the COG lineage specific expansion (LSE) list. (These percentages are likely systematic underestimates)

** Poor annotation is suspected for iGenomes UCSC-based *Gallus gallus* (galGal3)

*** <http://users.rcn.com/jkimball.ma.ultranet/BiologyPages/E/Esch.coli.html>; ecocyc; Gur-Arie, Genome Res 2000;.



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Summary of Library Construction and Sequencing Decisions

	1	2	3	4
Project Goals:	<i>De novo</i> Assembly of transcriptome	Refine gene model	Differential Gene Expression	Identification of structural variants
Library Type:	PE, Mated PE	PE, SE	PE	PE, Mated PE
Sequencing Depth:	Extensive (> 50 X)	Extensive	Moderate (10 X ~ 30 X)	Extensive

- SE may be OK for (3) DGE if you have a good annotation and a simple genome.
- Strand-specific library creation may be necessary for organisms with a large percentage of genes that overlap on opposite strands (e.g. bacteria, yeast), or if you're interested in antisense regulation.

Sample Replicates and Pooling Decisions

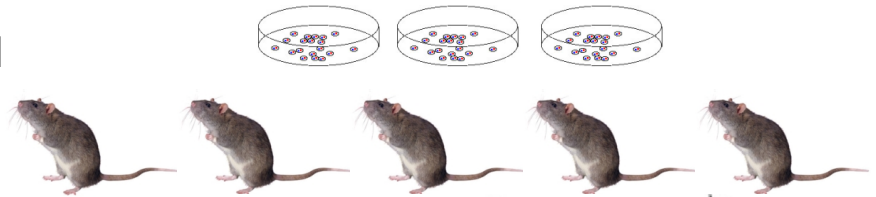
	1	2	3	4
Project Goals	<i>De novo</i> Assembly of transcriptome	Refine gene model	Differential Gene Expression	Identification of structural variants
Pooling OK?	No	Yes	No	Yes, for discovery
Biological Replicates?	Yes	Yes, if not pooling	Yes	Yes, if not pooling

- Pooling may be advisable if RNA is limited or if not interested in biological variability.



As a general rule, the following biological replicates are advisable for DGE:

- 3+ for cell lines and pooled samples
- 5+ for inbred lines (e.g., BL6 mice, NILs, RILs)
- 20+ for human samples



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Part II

Read Mapping Statistics and Visualization

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Mapping Statistics

How well did my sequence library align to my reference?



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Mapping Statistics

- Mapping Output
 - SAM (text) / BAM (binary) alignment files
 - Summary statistics (per read library)
 - % reads with unique alignment
 - % reads with multiple alignments
 - % reads with no alignment
 - % reads properly paired (for paired-end libraries)
 - Mean and standard deviation of insert size

SAM specification: <http://samtools.sourceforge.net/SAM1.pdf>



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Mapping Statistics

- SAM Tools
- Picard
- Tophatstats



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Mapping Statistics – SAMtools

- Galaxy
 - NGS: SAM Tools -> flagstat
- MSI Command line
 - Module load samtools
 - samtools flagstat accepted_hits.bam



Mapping Statistics – SAMtools

- SAMtools output

```
% samtools flagstat accepted_hits.bam
31443374 + 0 in total (QC-passed reads + QC-failed reads)
0 + 0 duplicates
31443374 + 0 mapped (100.00%:-nan%)
31443374 + 0 paired in sequencing
15771038 + 0 read1
15672336 + 0 read2
15312224 + 0 properly paired (48.70%:-nan%)
29452830 + 0 with itself and mate mapped
1990544 + 0 singletons (6.33%:-nan%)
0 + 0 with mate mapped to a different chr
0 + 0 with mate mapped to a different chr (mapQ>=5)
```



Mapping Statistics – Picard

- Galaxy
 - NGS: Picard (beta) -> SAM/BAM Alignment Summary Metrics
- Command line:
 - module load picard-tools
 - java -Xmx2g -jar
CollectAlignmentSummaryMetrics.jar
INPUT=accepted_hits.bam OUTPUT=stats.txt



Mapping Statistics – Picard

- Picard output

CATEGORY	TOTAL_READS
FIRST_OF_PAIR	14739626
SECOND_OF_PAIR	14653925
PAIR	29393551



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Mapping Statistics – tophatstats

- Galaxy
 - MSI -> tophatstats
- Command line
 - module load tophatstats



Mapping Statistics – tophatstats

- Tophatstats output (paired-end reads)

```
% tophatstats.pl accepted_hits.bam L1_R1_sample1.fastq
Input files: accepted_hits.bam      L1_R1_sample1.fastq
250000 total read pairs in fastq file
120004 (48.00%) read pairs mapped with correct insert size
          (116869 with unique alignments)
50536 (20.21%) read pairs mapped with wrong insert size
          (49351 with unique alignments)
24368 (9.75%) read pairs with only one read in the pair mapped
          (23544 with unique alignments)
55092 (22.04%) read pairs with no mapping
60.13bp average inner distance between read pairs
```



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Mapping Visualization

- Integrative Genomics Viewer (IGV)
 - Fast genome browser
 - Supports array-based and next-generation sequence data, and genomic annotations
 - Free Java program



Integrative
Genomics
Viewer

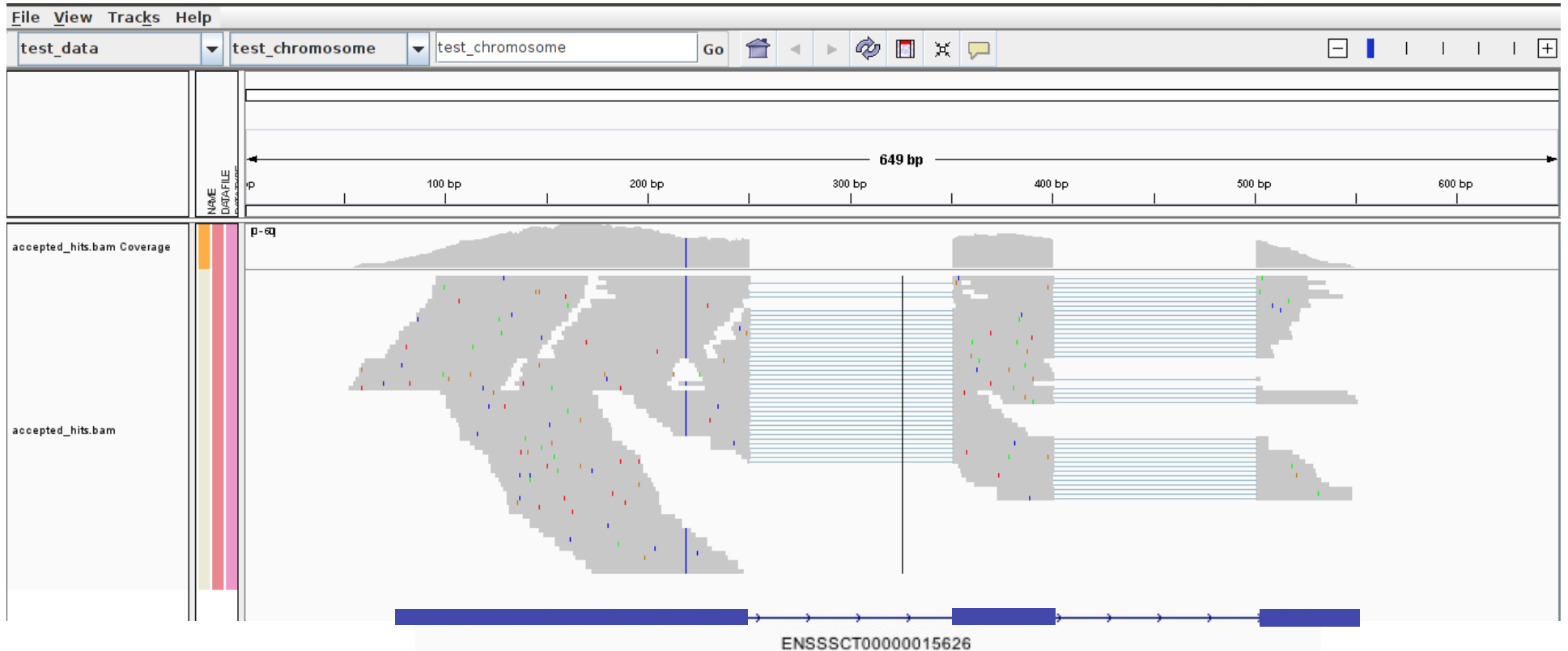
<http://www.broadinstitute.org/igv/home>



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Mapping Visualization



Bam file viewed with IGV

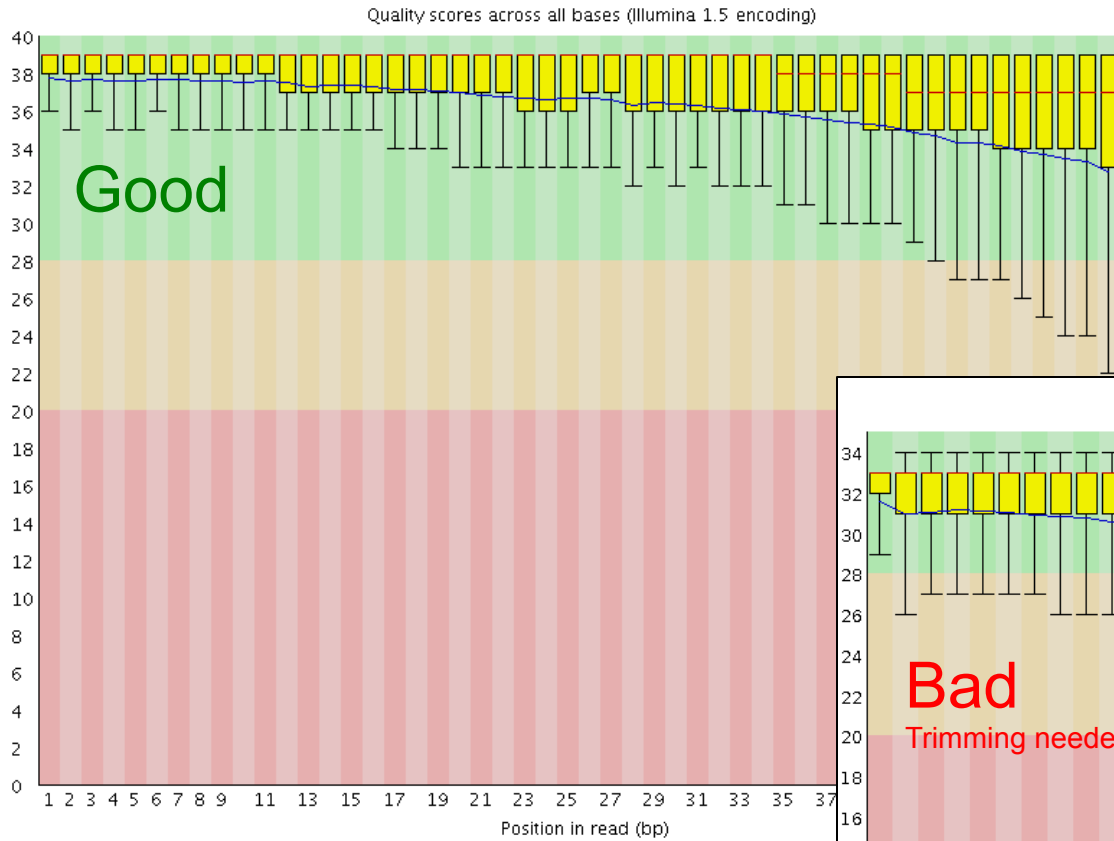


Causes of poor mapping

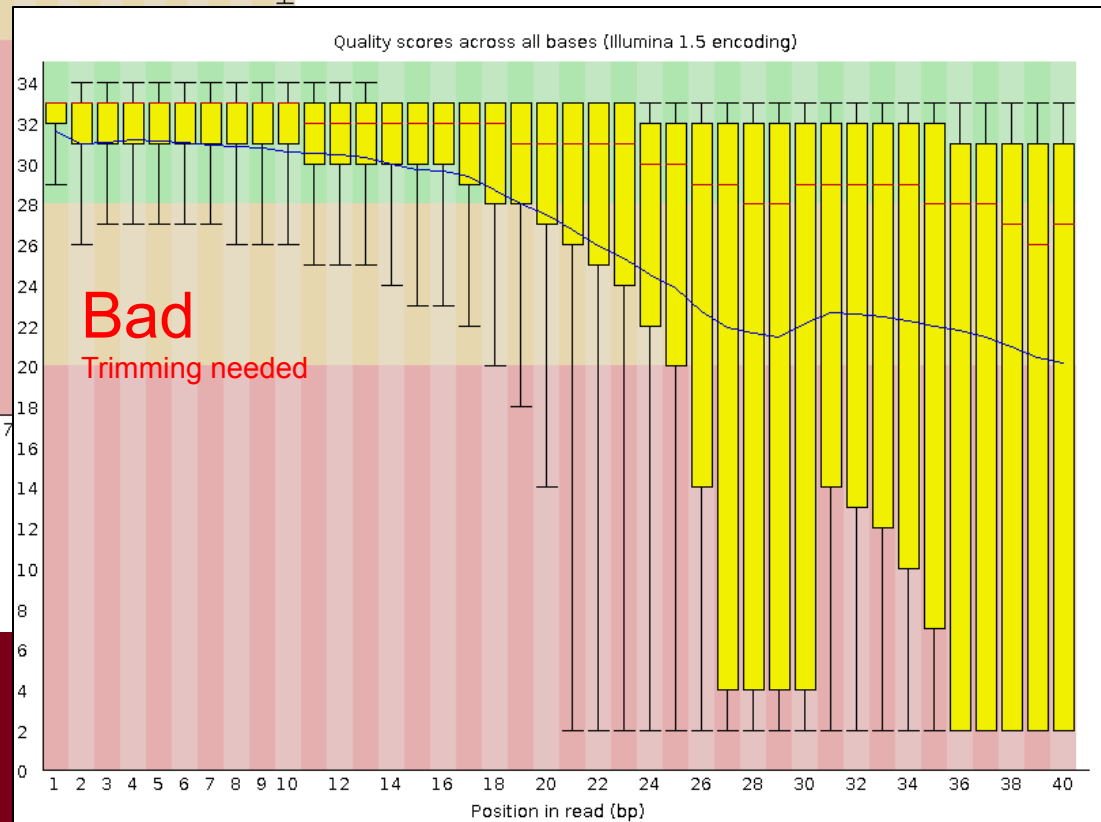
- Improper alignment parameters
- Poor quality sequence library
- Contaminated sequence library
- Poor quality reference
- Repetitive genome
- Divergence between sequenced population and reference
- Mislabeled samples
- Corrupted files
- Short read length
- Poor choice of mapping software
- Bug in mapping software
- ...



Poor Quality Library



Poor quality read library decreases mapping performance



Bug in software

Tophat 2.0.0	Tophat 2.0.1	
35%	48%	mapped, properly paired
33%	20%	mapped, wrong insert size
10%	9%	singleton
22%	22%	no mapping

New “bugfix” release of Tophat improves mapping performance



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Poor Quality Reference

Sus scrofa 9.2

46%

17%

9%

26%

Sus scrofa 10.2

48%

20%

9%

22%

mapped, properly paired

mapped, wrong insert size

singleton

no mapping

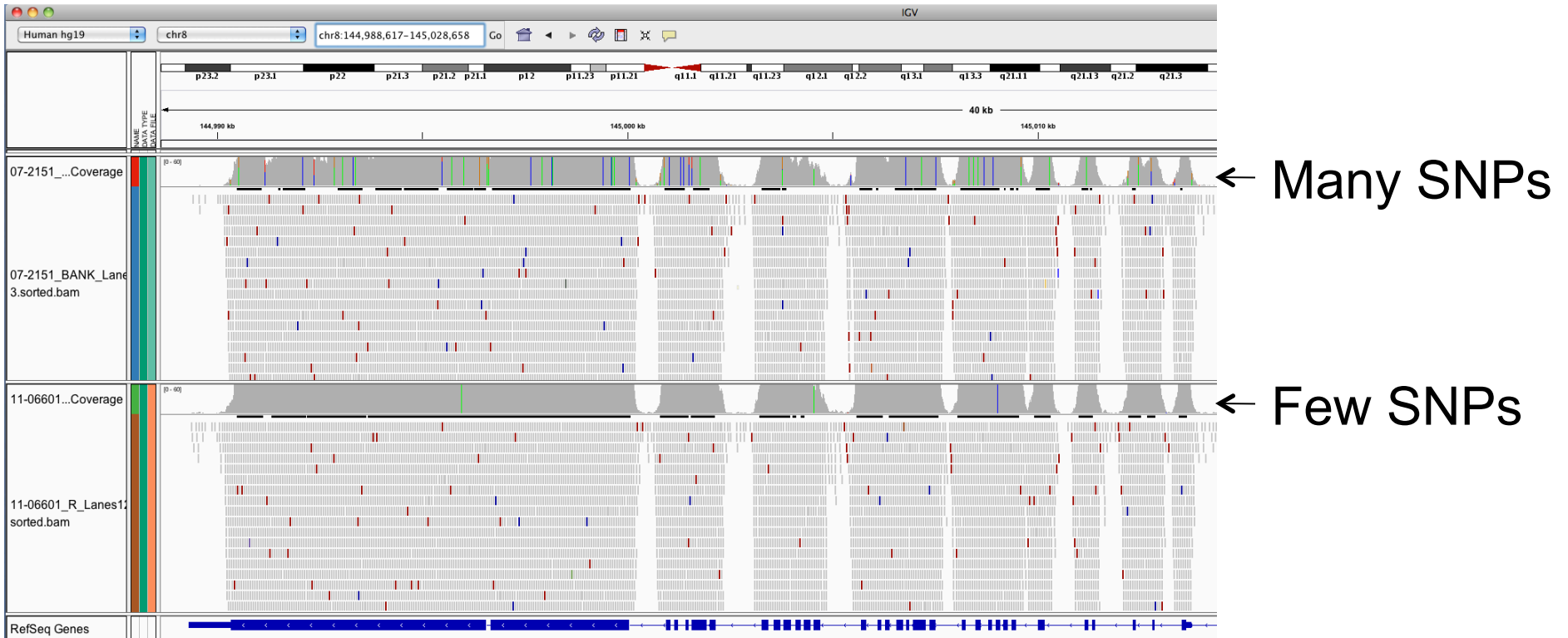
Mapping performance improves due to improvement in Pig genome build



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Divergence between sequenced population and reference



Large and small sequence divergence between two human samples and the human reference genome



Contaminated sequence library

Overrepresented sequences

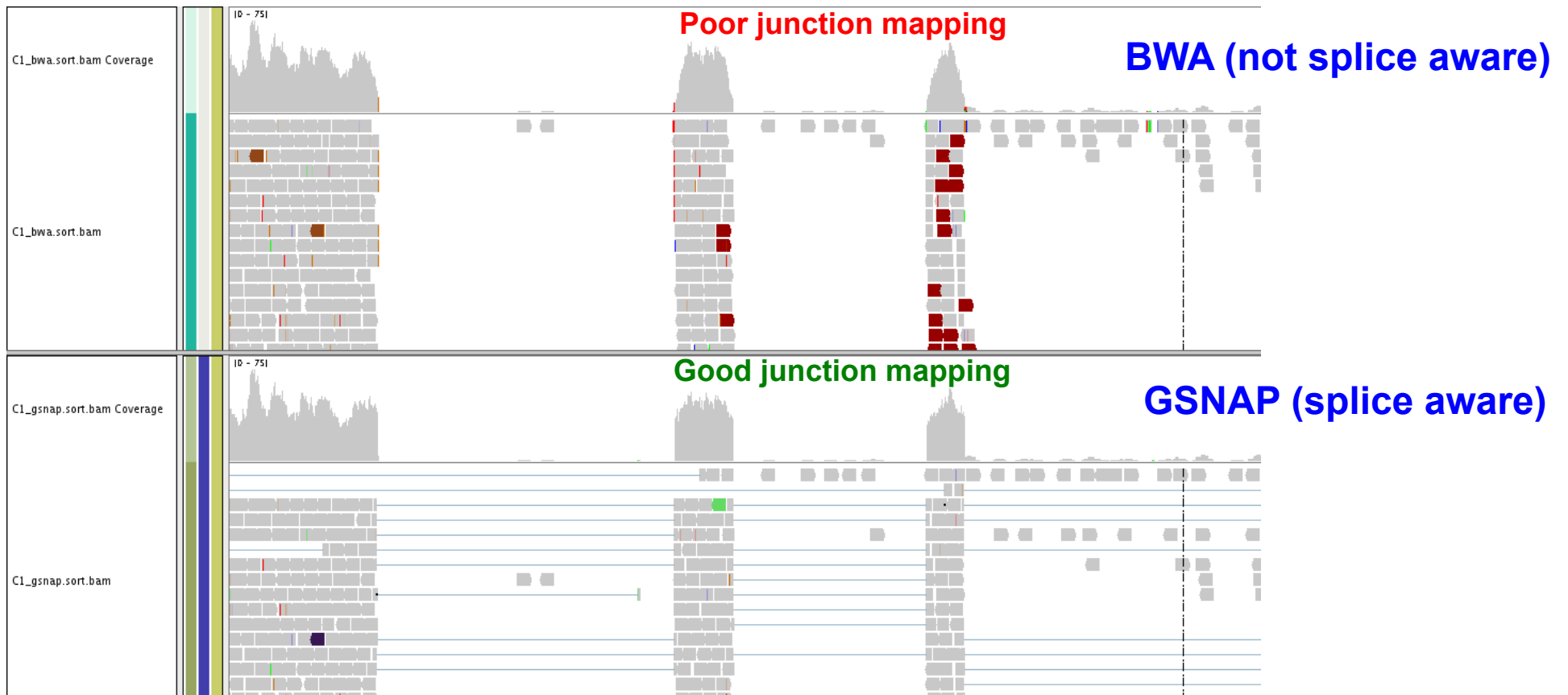
Sequence	Count	Percentage	Possible Source
GTATTACAGATCGGAAGAGCGGTTCAGCAGGAATGCCGAGACCGATCTCG	820428	2.8366639370528275	Illumina Paired End PCR Primer 2 (100% over 43bp)
GTATACAGATCGGAAGAGCGGTTCAGCAGGAATGCCGAGACCGATCTCGT	749728	2.5922157461699773	Illumina Paired End PCR Primer 2 (100% over 44bp)
CGGTTCAGCAGGAATGCCGAGATCGGAAGAGCGGTTCAGCAGGAATGCCG	648852	2.243432780066747	Illumina Paired End Adapter 2 (100% over 31bp)
GATCGGAAGAGCGGTTCAGCAGGAATGCCGAGATCGGAAGAGCGGTTCAG	176765	0.6111723403310748	Illumina Paired End PCR Primer 2 (97% over 36bp)
ACGTCGTAGATCGGAAGAGCGGTTCAGCAGGAATGCCGAGACCGATCTCG	143840	0.4973327832615156	Illumina Paired End PCR Primer 2 (100% over 43bp)
GTATTCAGATCGGAAGAGCGGTTCAGCAGGAATGCCGAGACCGATCTCGT	124281	0.42970672717272257	Illumina Paired End PCR Primer 2 (100% over 44bp)
GTATCAGATCGGAAGAGCGGTTCAGCAGGAATGCCGAGACCGATCTCGTA	99207	0.34301232917842867	Illumina Paired End PCR Primer 2 (100% over 45bp)
GATCGGAAGAGCGGTTCAGCAGGAATGCCGAGACCGATCTCGTATGCCGT	96289	0.33292322279941655	Illumina Paired End PCR Primer 2 (100% over 50bp)
CGGAAGAGCGGTTCAGCAGGAATGCCGAGATCGGAAGAGCGGTTCAGCAG	93842	0.3244626185124245	Illumina Paired End PCR Primer 2 (96% over 33bp)
CGTTACGAGATCGGAAGAGCGGTTCAGCAGGAATGCCGAGACCGATCTCG	75370	0.26059491013918545	Illumina Paired End PCR Primer 2 (100% over 43bp)
CGTACGAGATCGGAAGAGCGGTTCAGCAGGAATGCCGAGACCGATCTCGT	63691	0.22021428183196043	Illumina Paired End PCR Primer 2 (100% over 44bp)
ACGTAGATCGGAAGAGCGGTTCAGCAGGAATGCCGAGACCGATCTCGTAT	56765	0.19626734873359242	Illumina Paired End PCR Primer 2 (100% over 46bp)
TACTGTAAGATCGGAAGAGCGGTTCAGCAGGAATGCCGAGACCGATCTCG	42991	0.14864317078139472	Illumina Paired End PCR Primer 2 (100% over 43bp)

FastQC output showing ~10% adapter contamination



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Poor choice of mapping software



Improper alignment parameters

Correct inner distance (60)	Incorrect inner distance (220)	
48%	43%	mapped, properly paired
20%	25%	mapped, wrong insert size
9%	10%	singleton
22%	22%	no mapping

Incorrect “inner mate pair distance” parameter decreases mapping performance



Corrupted files

Correct fastq file	Corrupted fastq file	
48%	22%	mapped, properly paired
20%	46%	mapped, wrong insert size
9%	10%	singleton
22%	22%	no mapping

Unsynchronized paired-end fastq file decreases percentage of properly-paired reads



Part III

Post-Analysis Processing - Exploring the Data and Results

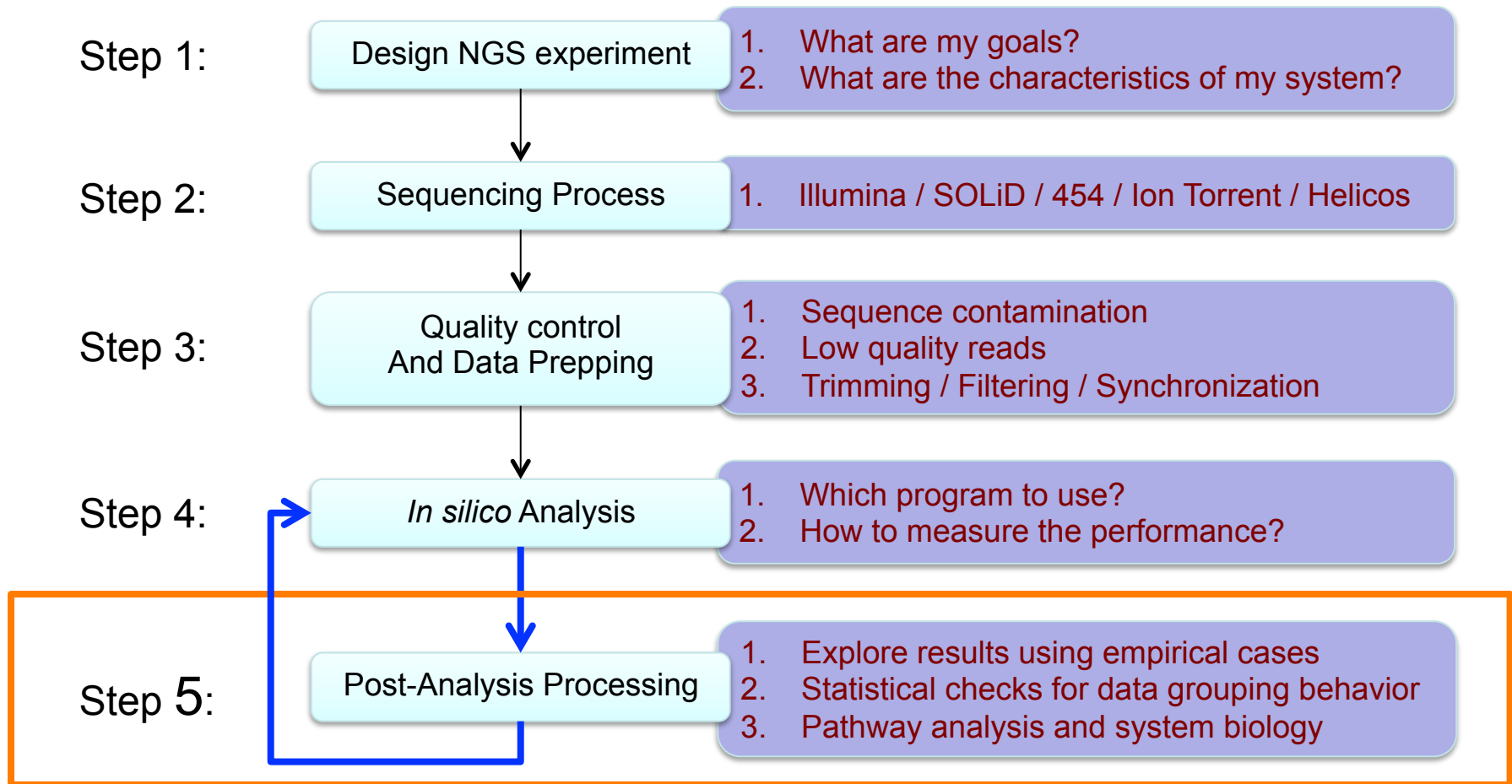
Ying Zhang, PhD



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Workflow of a typical NGS project




Widely-used Tools in Data Exploring

- Direct visualization of “positive controls”:
 - IGV viewer
 - UCSC Genome Browser
- Statistical checks of data structure:
 - PCA: principle component analysis
 - MDS: multi-dimension scaling
 - Unsupervised clustering and Heatmap
- System-level Analysis:
 - IPA: ingenuity pathway analysis



Integrative Genomics Viewer (IGV)

- Fast genome browser
- Supports array-based and next-generation sequence data, and genomic annotations
- Free Java program
- Launch:
 - From Galaxy
 - From Desktop: allocate enough memory 



Integrative
Genomics
Viewer

<http://www.broadinstitute.org/igv/home>



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UCSC Genome Browser

(<http://genome.ucsc.edu/cgi-bin/hgGateway>)

Home Genomes Blat Tables Gene Sorter PCR Session FAQ Help

Mouse (*Mus musculus*) Genome Browser Gateway

The UCSC Genome Browser was created by the [Genome Bioinformatics Group of UC Santa Cruz](#).
Software Copyright (c) The Regents of the University of California. All rights reserved.

clade	genome	assembly	position or search term	gene
Mammal	Mouse	July 2007 (NCBI37/mm9)	NM_007393	<input type="text"/>

[Click here to reset](#) the browser user interface settings to their defaults.

Home Genomes **Genome Browser** Blat Tables Gene Sorter PCR Session FAQ Help

Add Custom Tracks

clade Mammal genome Mouse assembly July 2007 (NCBI37/mm9)

Display your own data as custom annotation tracks in the browser. Data must be formatted in [BED](#), [bigBed](#), [bedGraph](#), [GFF](#), [GTF](#), [WIG](#), [bigWig](#), [MAF](#), [BAM](#), [BED detail](#), [Personal Genome SNP](#), [VCF](#), or [PSL](#) formats. To configure the display, set [track](#) and [browser](#) line attributes as described in the [User's Guide](#). URLs for data in the bigBed, bigWig, BAM and VCF formats must be embedded in a track line in the box below. Publicly available custom tracks are listed [here](#). Examples are [here](#).

Paste URLs or data: Or upload:

Optional track documentation: Or upload:

Click [here](#) for an HTML document template that may be used for Genome Browser track descriptions.

No. 1 in your Check-List

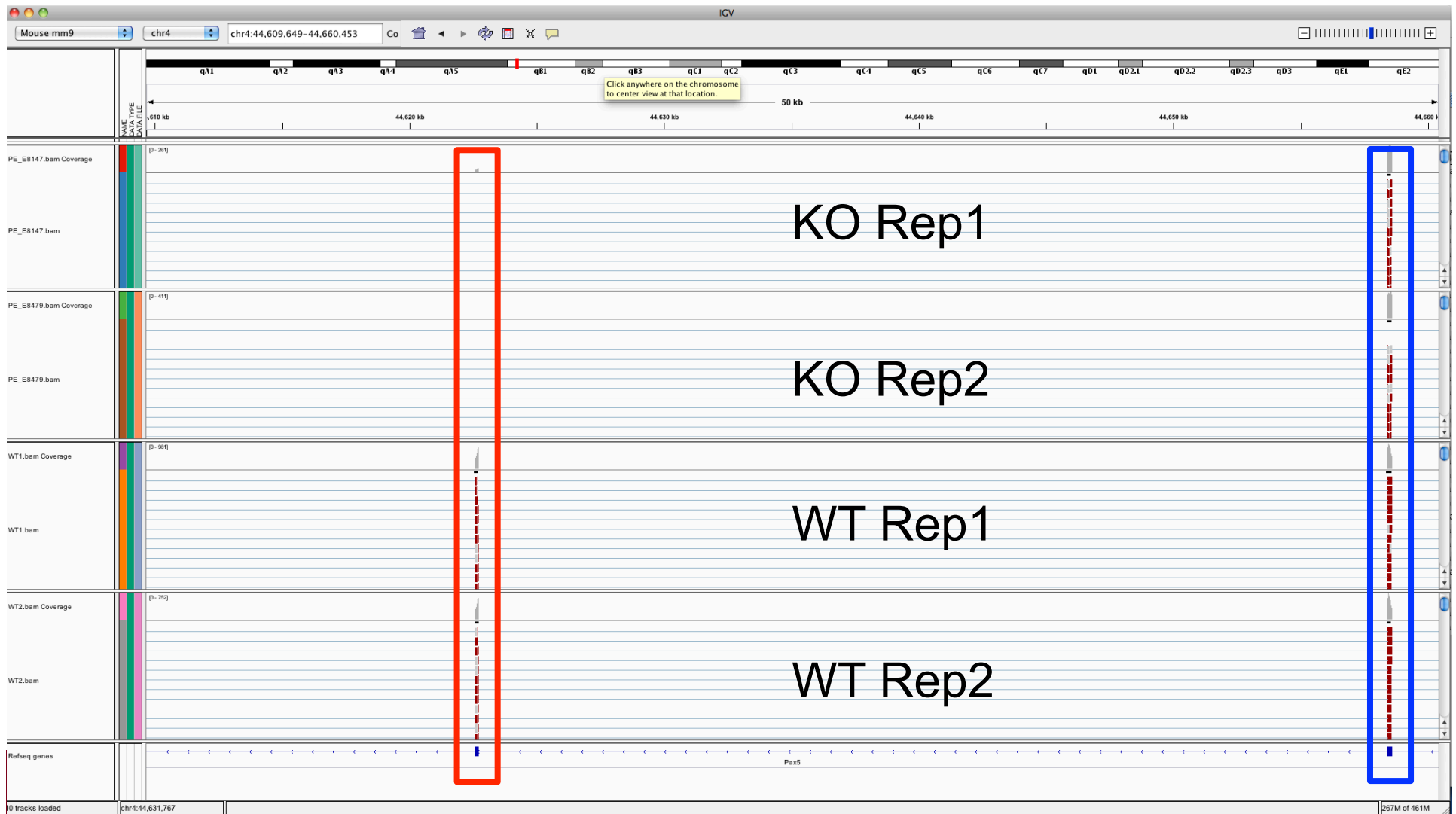
“Are my data behaving as expected?”



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Exploring results using Empirical Cases – Example I: no reads mapped at knock-out site

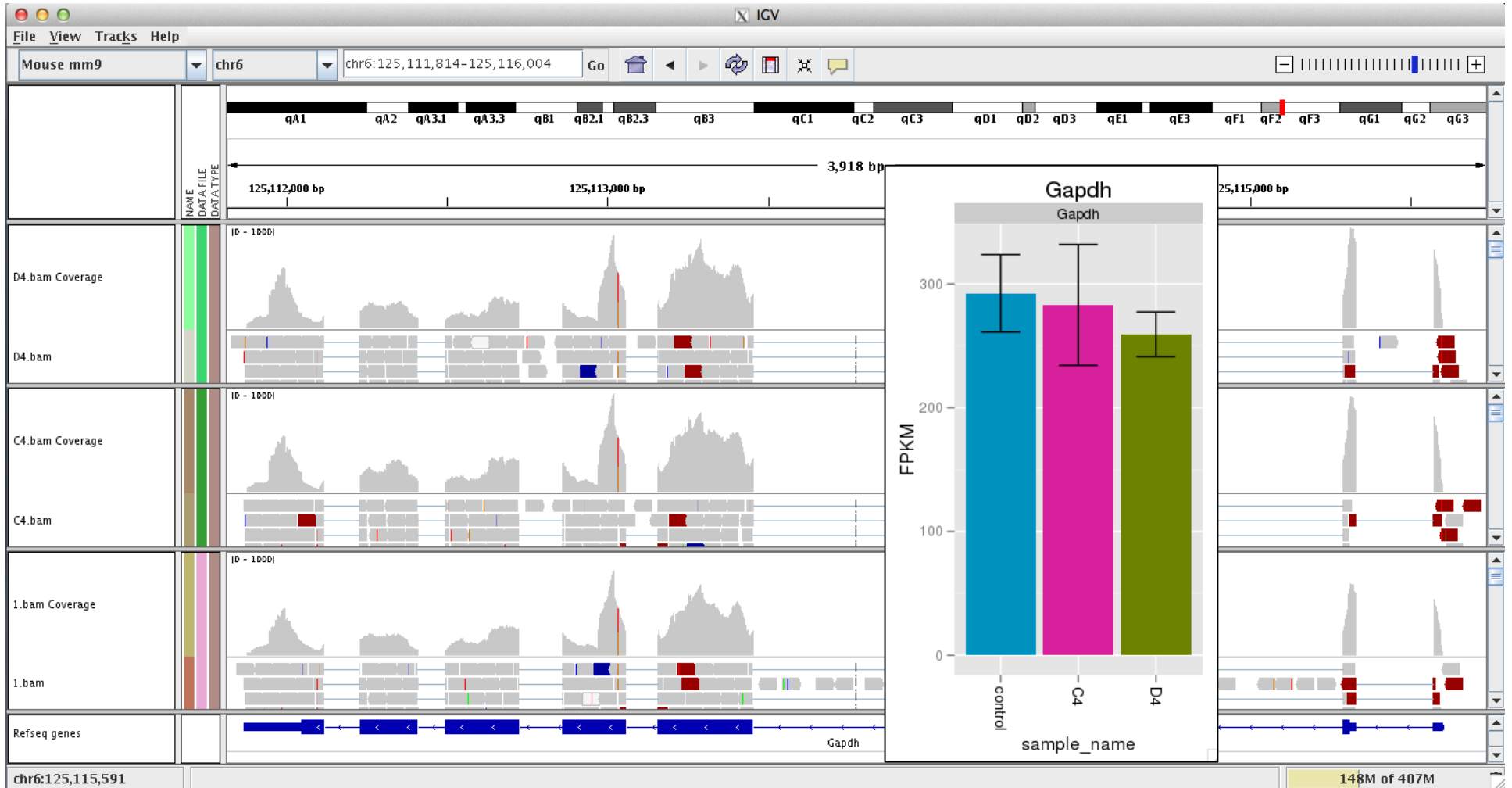


Data Courtesy of Dr. Mike Farrar and Dr. Lynn Harris (unpublished data)



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Example II: Housekeeping genes should behave similarity across multiple samples



Data Courtesy of Dr. David Bernlohr and Dr. Ann Hertzel (unpublished data)



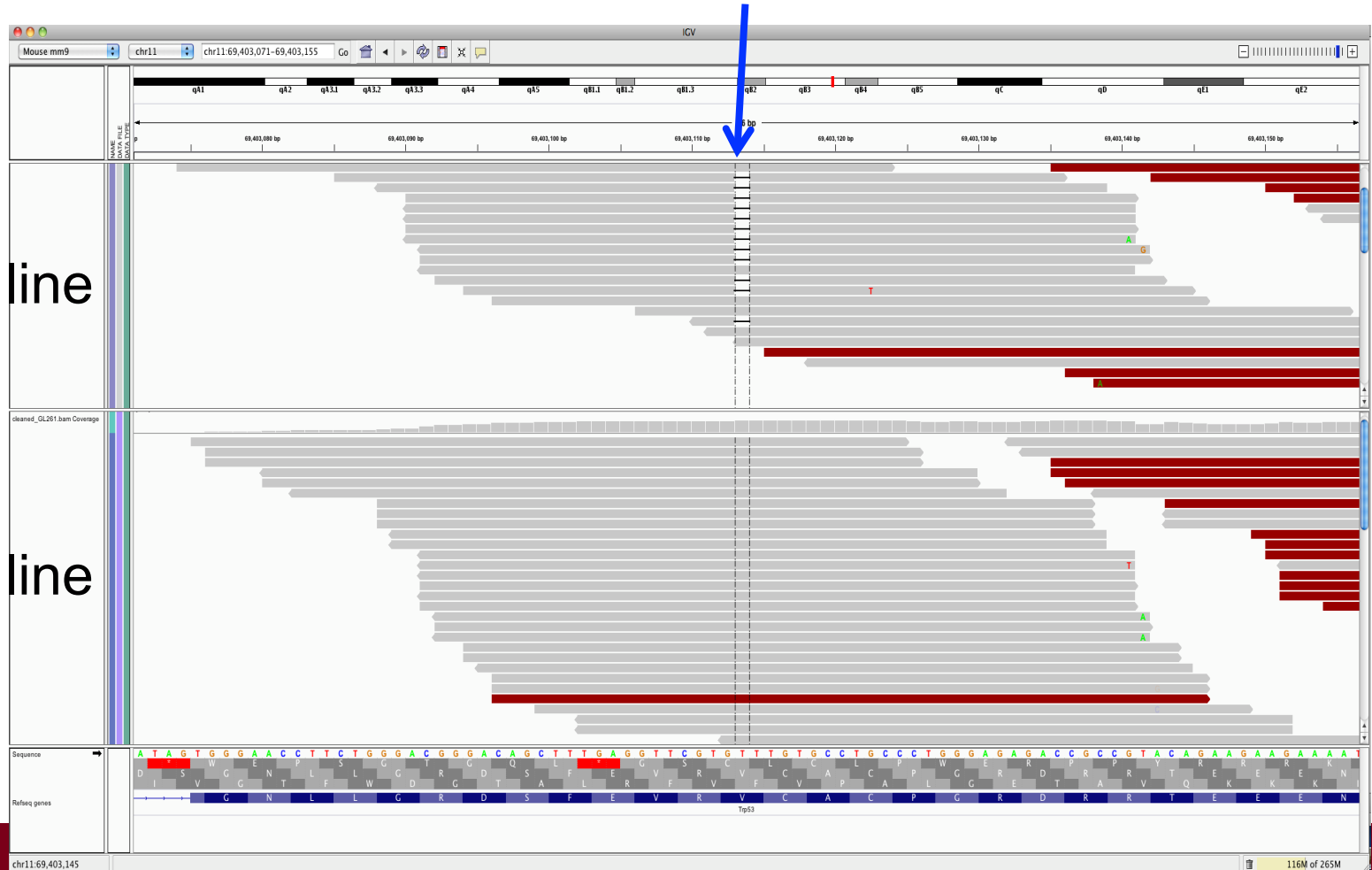
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Example III: review of known biomarkers, for example, known SNP and indel

Heterozygous deletion of 'T' with 46% penetrance

Cancer cell line

Control cell line



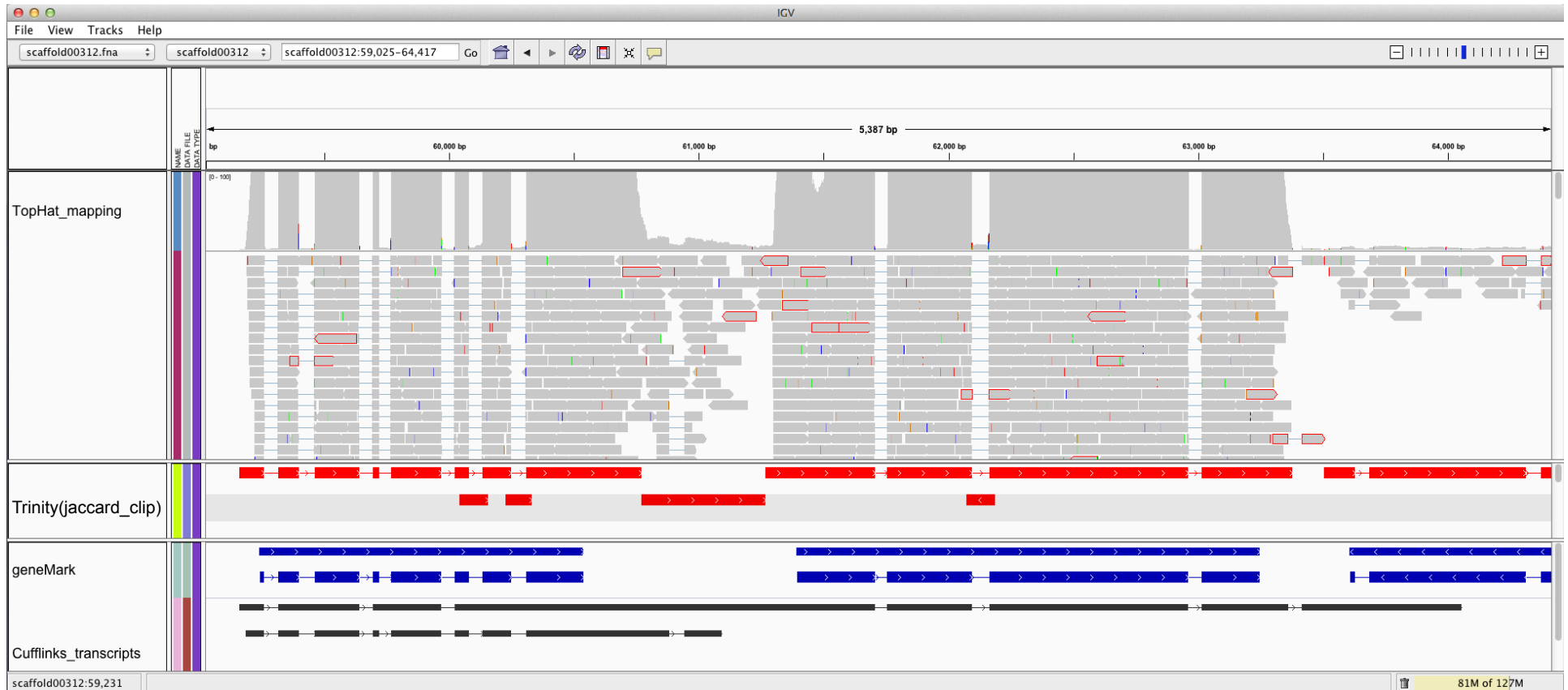
Data Courtesy of Dr. John Ohlfest and Dr. Flavia Popescu (unpublished data)



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Example IV: detect the caveat of programs




Data courtesy of Dr. Steve Gantt and Dr. Karen Tang (unpublished data)



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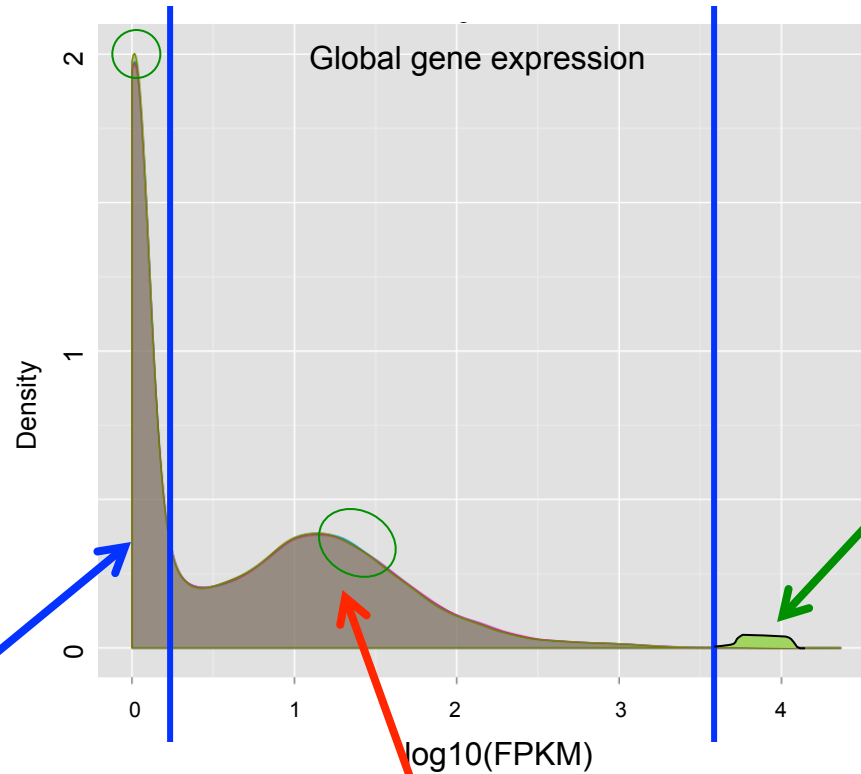
Specific Notes for Prokaryotes' samples

- Cufflinks developer: 

“We don't recommend assembling bacteria transcripts using Cufflinks at first. If you are working on a new bacteria genome, consider a computational gene finding application such as Glimmer.”
- So for bacteria transcriptome:
 - If the genome is available, do genome annotation first then reconstruct the transcriptome.
 - If the genome is not available, try *de novo* assembly of the transcriptome, followed by gene annotation.



Explore the global distribution of data

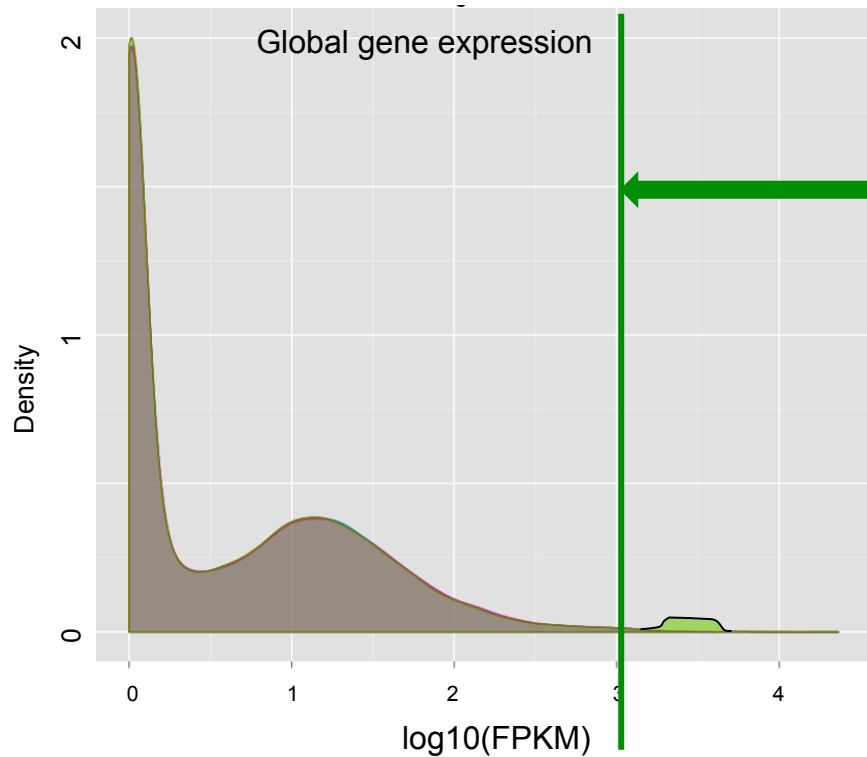


Very few genes have an usually high expression.

Many genes will have little or no expression.

A set of genes have a high expression.





Exclude the highly-expressed genes for highly-unbalanced expression between conditions.
Set "yes" to "Perform quartile normalization".



Perform quartile normalization:

Yes

Removes top 25% of genes from FPKM denominator to improve accuracy of differential expression calls for low abundance transcripts.

Example: red cell blood compared to other tissue



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Warning: don't throw the baby with the bathwater...



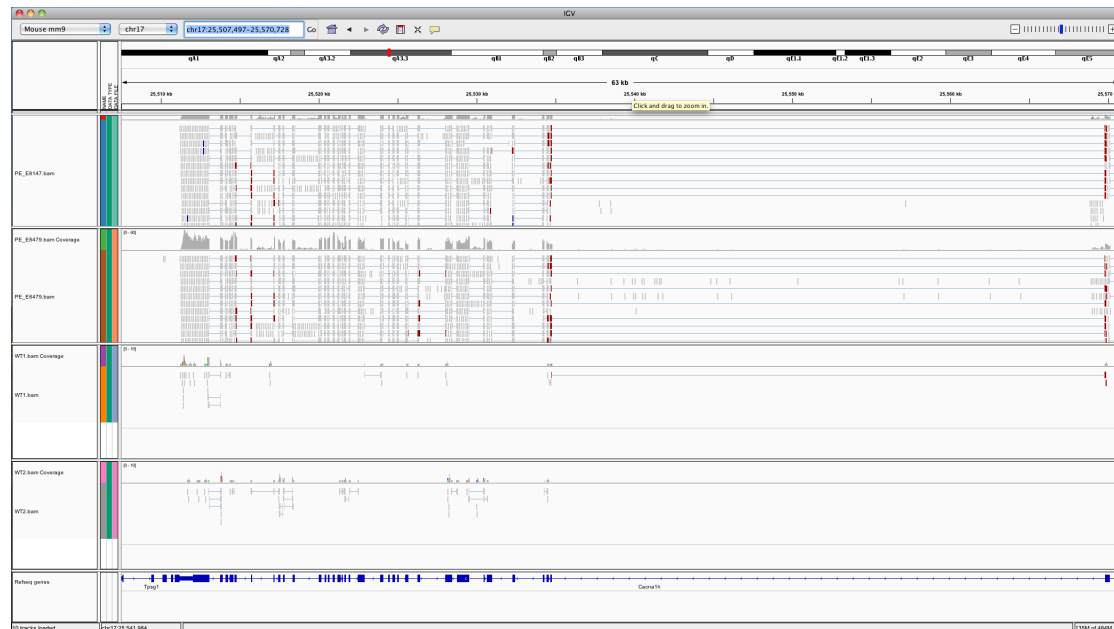
Cuffdiff: “Min Alignment Count” must be satisfied in **all** samples – too high a value will remove genes not expressed in one condition but strongly expressed in another!

Mut Rep 1

Mut Rep 2

Wt Rep 1

Wt Rep 2



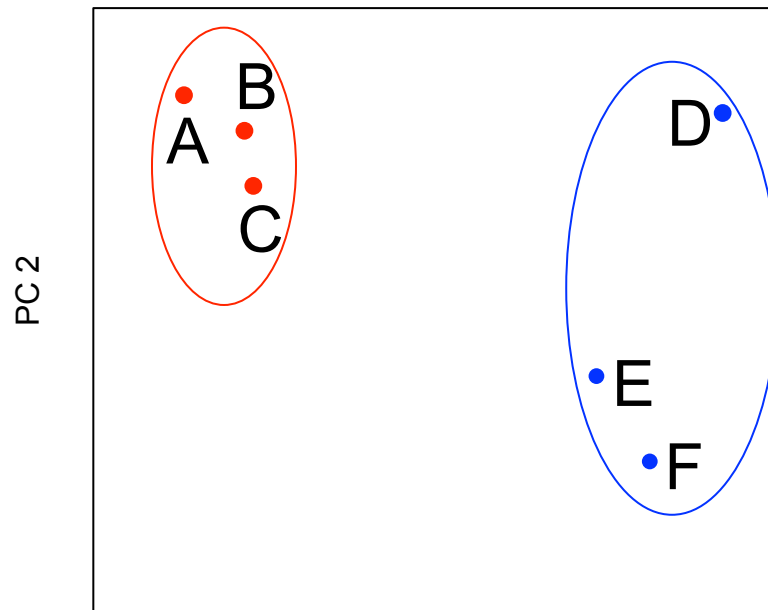
This gene was reported as DE with “Min Alignment Count” = 10, but not with 100.



Statistical Checks of data structure – Multi-Variable Analysis

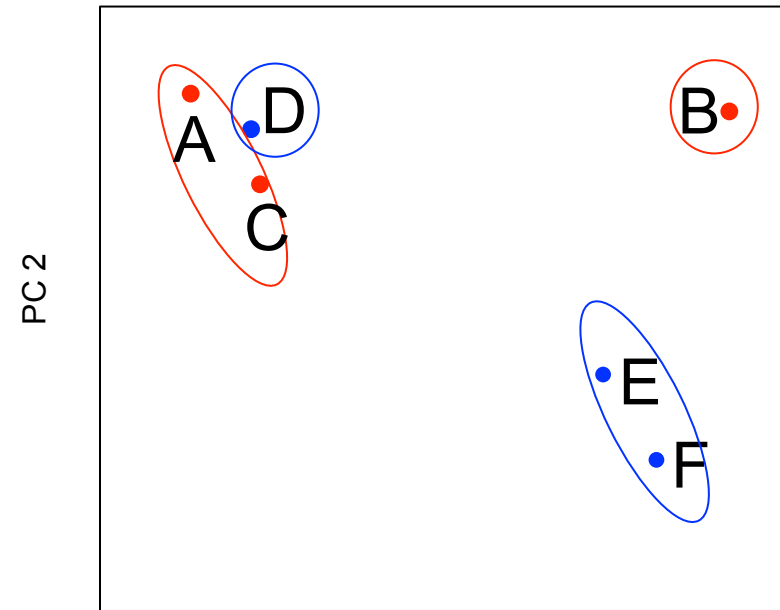
- Biological replicates should show grouping behavior in multi-variable analysis:
 - innate consistence between samples

A hypothetical PCA plot



PC 1

A hypothetical PCA plot



PC 1



Within-group variation: non-biological variations

- Source of non-biological variation:
 - Batch effect
 - How were the samples collected and processed? Were the samples processed as groups, and if so what was the grouping?
 - Non-synchronized cell cultures
 - Were all the cells from the same genetic backgrounds and growth phase?
 - Use technical replicates rather than biological replicates



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How to check for data variation?

- Principle Component Analysis (PCA)
 - Uses an orthogonal transformation
 - The first principle component has the largest possible variance
- Multi-Dimensional Scaling (MDS)
 - Computes euclidean distances among all pairs of samples
- Unsupervised Clustering / heatmap
 - Identify the hidden structure in “unlabeled” data
- Tools:
 - Galaxy
 - Statistical Package: R, SPSS, MatLab
 - Partek and Genedata Expressionist



Steps in PCA analysis

1. Construct the multiple variable matrix



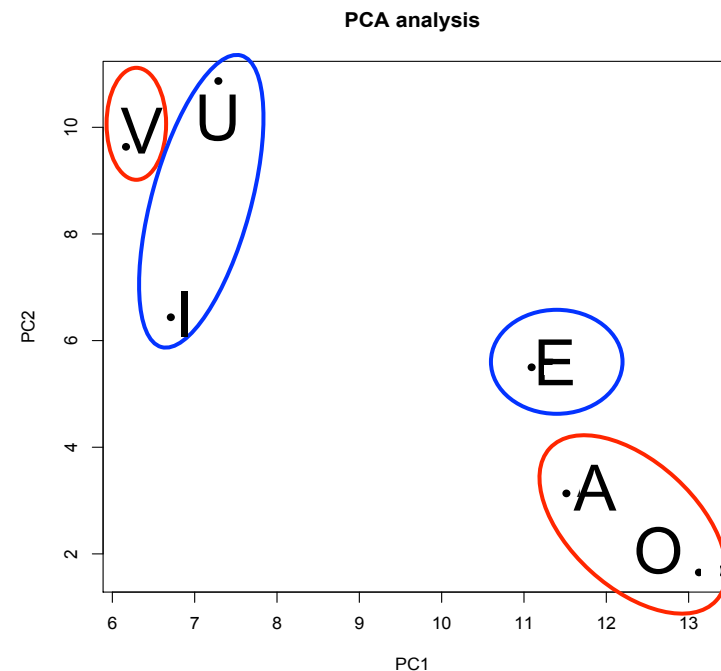
2. Run PCA analysis and explore the result

e.g. tables of FPKM values

transcript	Sample A	Sample V	Sample O	Sample E	Sample I	Sample U
gene1	6.18	6.64	6.46	6.30	6.58	6.54
gene2	5.48	0.11	1.00	0.24	0.02	0.68
gene3	20.53	18.93	18.79	18.51	18.00	18.26
gene4	55.47	52.71	50.39	54.66	49.15	44.68
gene5	7.28	8.09	8.57	7.82	8.29	9.38
gene6	14.65	13.88	13.48	13.98	14.72	12.47
gene7	16.41	13.80	14.99	17.20	14.39	13.50
gene8	6.17	6.79	7.20	6.70	8.42	7.26
gene9	25.83	24.24	25.63	27.09	22.18	23.09
gene10	38.04	30.39	35.53	37.42	28.72	27.28
gene11	195.06	179.88	178.18	208.25	179.01	155.15
gene12	32.82	32.04	31.84	33.62	31.06	29.46
gene13	18.41	16.75	16.72	17.33	16.32	16.87
gene14	24.00	21.05	22.68	22.72	22.08	22.45

.....

Group 1 (A,V,O) **Group 2 (E,I,U)**



Heatmap: Unsupervised clustering

1. Construct the multiple variable matrix

2. Run Unsupervised Clustering and generate Heatmap

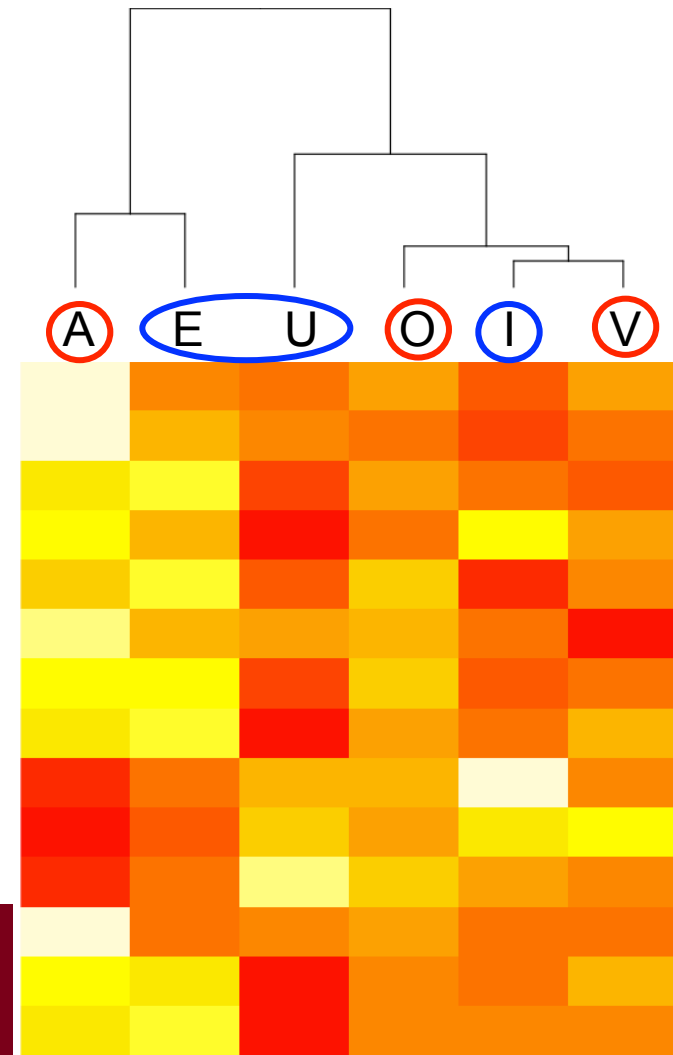
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.....

Group 1 (A,V,O)

Group 2 (E,I,U)



Exploring data at system-level: Ingenuity Pathway analysis

- Using the differentially expressed genes
- Connecting the genes with known knowledge
- Testing for the significance of the identified network
- Check the details at:
 - http://ingenuity.com/products/pathways_analysis.html



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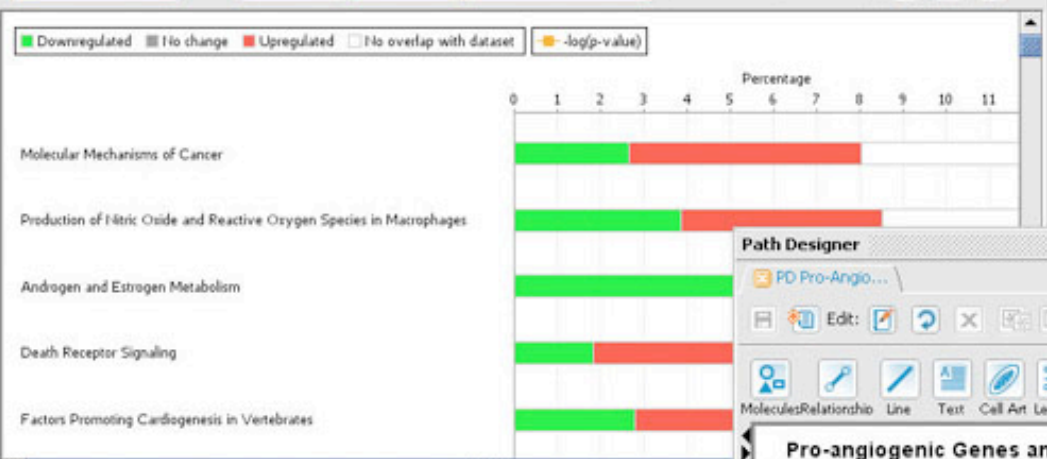
Genes and Chemicals Functions and Diseases Pathways and Tox Lists

SEARCH Advanced Search

Table S3 (Ov tiss)

Summary Networks Functions Canonical Pathways Lists Pathways Molecules Network Explorer Overlapping Networks

CUSTOMIZE CHART View as: BAR CHART LINE CHART STACKED BAR CHART Horizontal Vertical



Project Manager

My Projects

- 8.0 Biomarker Case Study
 - Dataset Files
 - Analyses
 - all OC BioM - 2009-11-17 02:28 PM
 - OC genes from IPA
 - OC miRNAs and Filtered Targets
 - OC markers PLOS-Oncomine

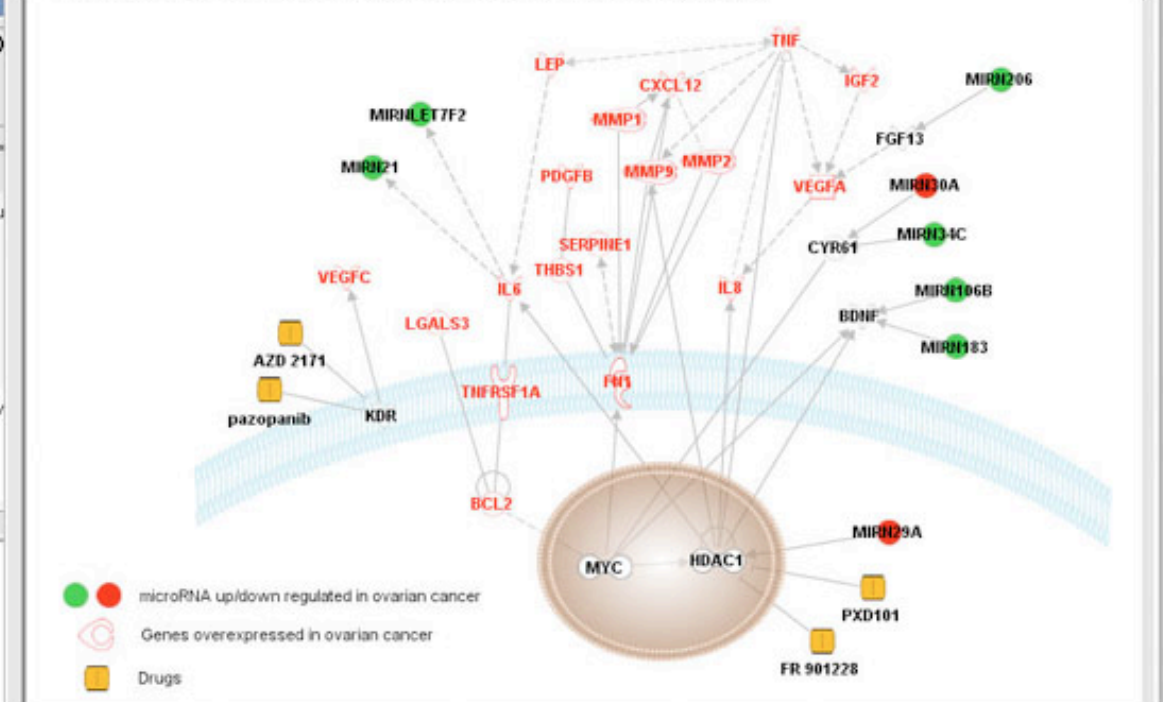
Path Designer

PD Pro-Angio...

Build Overlay View: Zoom: Dialog

Molecules Relationship Line Text Call Art Legend Background Edit Tool

Pro-angiogenic Genes and microRNA deregulated in Ovarian Cancer



6 molecule(s) associated with Death Receptor Signaling at Table S3 (Ov tiss)

ADD TO PATHWAY ADD TO LIST CUSTOMIZE TABLE

	Symb	Synonym	Entrez Gene N	Identifier	Exp Val	Log Ratio	p-value	p-value	Networks	Lo
<input type="checkbox"/>	CASP8	ALPS2B, CAP4, CASPASE FLICE, FLJ17672, MACH, MCH5, MGC7847, PROCASP	caspase 8, apoptosis-related cysteine peptidase	213373		+1.353	3.68E-09	3.52E-08	1	Nu
<input type="checkbox"/>	CASP10	ALPS2, CASPASE FLICE2, LOC29254, MCH4	caspase 10, apoptosis-related cysteine peptidase	205467		+1.739	3.86E-10	4.11E-09	1	Cy

Selected/Total molecules : 0/6

Discussion and Questions?

- Get Support at MSI:
 - Email: help@msi.umn.edu
 - General Questions:
 - Subject line: “RISS:...”
 - Galaxy Questions:
 - Subject line: “Galaxy:...”



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